

PRIVACY POLICY

KRL Electric LLC

Effective Date: 7/9/2025

1. INTRODUCTION

KRL Electric LLC ("we," "us," or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy describes how we collect, use, and share information when you interact with our services, including visiting our website and communicating with our staff.

2. INFORMATION WE COLLECT

A. Personal Information:

We may collect the following personal details from you:

- Name
- Email address
- Phone number
- Mailing or job site address
- Billing and payment information
- Any other information you voluntarily provide

B. Technical Data:

When you access our website, we may collect:

- IP address
 - Browser type and version
 - Pages visited
 - Date and time of access
 - Referring URL
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3. HOW WE USE YOUR INFORMATION

Your information may be used to:

- Deliver electrical services and project updates
- Respond to service inquiries and customer support requests
- Generate invoices and process payments
- Improve our services and website functionality

- Comply with legal or regulatory obligations
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4. INFORMATION SHARING

We do **not sell** your personal information. We may share it only:

- With trusted service providers (e.g., accounting software, CRM platforms)
 - With law enforcement or legal authorities, if required
 - To protect the safety and rights of our business, employees, or clients
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5. DATA RETENTION

We retain your personal information only as long as necessary for the stated purposes or as required by law (e.g., tax and financial recordkeeping).

6. YOUR RIGHTS

You may request to:

- Access or correct your information
- Delete your data (where applicable)
- Limit or object to data processing
- Withdraw consent for non-essential communications

To make a request, contact us at **office@krlelectric.com**.

7. SECURITY MEASURES

We implement reasonable safeguards—technical and organizational—to protect your data from unauthorized access, disclosure, or loss.

8. COOKIES

Our website may use cookies for functionality and analytics. You can adjust your browser settings to decline cookies if you prefer.

9. THIRD-PARTY LINKS

We are not responsible for the content or privacy practices of external websites linked from our site.

10. CHILDREN'S PRIVACY

Our services are not directed at children under the age of 13. We do not knowingly collect information from minors.

11. POLICY UPDATES

We may revise this Privacy Policy periodically. Updated versions will be posted at www.krlelectric.com , and the effective date will be modified accordingly.

12. CONTACT INFORMATION

KRL Electric LLC

Email: office@krlelectric.com

Phone: (262)224-1897

Address: 2334 Stonebridge Circle Suite C, West Bend WI 53090