

## **B&B Construction Privacy Policy**

B&B Construction respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information and outlines your choices regarding your data. By using our services or interacting with our website, you consent to the terms of this policy.

### **1. Information We Collect**

We may collect the following types of information:

- **Personal Information:** Name, address, email address, phone number, and other contact details.
- **Transactional Information:** Details regarding your interactions with us, including service requests, project history, invoices, and payments.
- **Technical Data:** Information about how you interact with our website or services, such as your IP address, browser type, and browsing history.

### **2. How We Use Your Information**

We use your information to:

- Provide roofing services, estimates, and customer support.
- Communicate with you regarding project updates, scheduling, and other service-related information.
- Send SMS and email messages related to project updates, reminders, or promotional offers, as permitted by applicable law.

### **3. SMS Communications**

We may send text messages (SMS) to keep you updated on your project or provide service-related information. By providing your phone number, you consent to receive these SMS communications. Our SMS communications comply with A2P10DLC regulations to protect your privacy and ensure a secure messaging experience.

You may opt out of receiving SMS communications at any time by replying "STOP" to any text message from us. Please note that by opting out, you may miss important updates regarding your service.

## 4. Data Sharing and Disclosure

We may share your personal information with:

- **Service Providers:** Third parties who help us operate our business, such as payment processors, scheduling services, and SMS service providers.
- **Legal Compliance:** If required by law or in response to valid legal processes, we may disclose your information to regulatory authorities or law enforcement agencies.

No mobile information [PII / personally identifiable information such as phone number] will be shared with third parties/ affiliates for marketing/promotional purposes.

**We do not sell or rent your personal information to third parties.**

## 5. Data Security

We implement industry-standard security measures to protect your personal information from unauthorized access, disclosure, or misuse. Despite these efforts, no security measure is 100% secure, and we cannot guarantee absolute security.

## 6. Your Rights and Choices

- **Access and Update:** You may access or update your personal information by contacting us directly.
- **Opt-Out:** You may opt out of receiving SMS or email communications as outlined above.
- **Request Deletion:** You may request the deletion of your personal information, subject to legal or regulatory requirements.

## **7. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We encourage you to review this page periodically for the latest information on our privacy practices.

## **8. Contact Us**

If you have questions or concerns about our Privacy Policy or practices, please contact us at:

B&B Construction, LLC  
PO Box 1252, Proctorville, OH 45669  
304-412-3487  
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