

AHPR Resource Bank Marketing Automation Starter Guide



A beginner-friendly guide packed with step-by-step tips to help you automate your marketing campaigns, nurture leads, and save time. Learn how to use AI-powered tools to schedule content, streamline email marketing, and measure success — all while staying authentic to your brand voice.

1. Introduction

What is marketing automation?

2. Benefits of Marketing Automation

- Save time on repetitive tasks
- Nurture leads more effectively
- Track and measure results automatically
- Maintain consistent messaging across platforms

3. Choosing the Right Tools

- Popular platforms: Marketo, HubSpot, Mailchimp, ActiveCampaign
- Key considerations: ease of use, integrations, scalability

• Free vs. paid options for small businesses

Platform	Best For	Key Features	Ease of Use	Pricing Range	Al/Automation Strength	Recommended Use Case
Marketo	Large enterpri ses & B2B compan ies	Advanced lead scoring, CRM integration, detailed analytics	Moderate (requires setup)	\$\$\$\$	Strong — robust automation workflows and data-driven targeting	Ideal for enterprise-le vel teams managing complex, multi-step campaigns
HubSpot	Growin g busines s & market ers	All-in-one CRM, integration, detailed analytics	Easy	\$\$\$	Excellent — intuitive Al tools and marketing suggestions	Perfect for small to mid-sized teams looking for an all-in-one growth platform
Mailchimp	Small busines ses & beginne rs	Email campaigns, landing pages, basic automation s	Very Easy	\$-\$\$	Moderate — Al-assisted design and send-time optimization	Great for solopreneurs or small teams starting with email marketing
ActiveCampaign	E-comm erce & custom er engage ment	Email automation , CRM, SMS marketing	Easy–Mo derate	\$\$-\$\$ \$	Strong — predictive actions and advanced segmentatio n	Best for online stores and service-base d businesses focused on retention

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4. Setting Up Your First Automated Campaign
Step 1: Define your goal (lead generation, engagement, or sales)
Step 2: Map your customer journey
Step 3: Choose triggers and actions (email sequences, follow-ups, notifications)
Step 4: Test your workflow before launching
Notes:
5. Email Automation Basics
Welcome series for new subscribers
Drip campaigns for nurturing leads
Personalized emails based on user behavior

• Using segmentation to target the right audience.

Notes:

. S	ocial Media Automation Basics
•	Scheduling posts with tools like Hootsuite, Buffer, or Later
•	Automating cross-platform posting
•	Monitoring engagement through dashboards
•	Best practices to avoid looking "robotic"
tes	:

7. Analytics & Reporting

• Metrics to track: open rates, click-through rates, conversions

•	How to use data to optimize workflows
•	Automating reporting to save time
Notes	:
8. T i	ips & Best Practices
•	Start simple and scale gradually
•	Keep human touch in automated messages
•	Regularly review and update workflows
•	Combine automation with AI tools for smarter results
Notes	:



