

## **What to Expect When You Refer to Us**

- ✓ Your office is kept *In the Loop*.
- ✓ Your Patient will be called within 2 business days.
- ✓ We will attempt contact up to three times, leaving messages when able over a two week period.
- ✓ If no contact is made and/or calls are not returned you will be notified via fax.
- ✓ When the patient's first appointment is scheduled you will be notified via fax of the date.
- ✓ Call us anytime if you have any questions about the status of any referred patients.

### **MDD will:**

- ✓ Assist the patient/client in reviewing benefits and eligibility according to their insurance plan and/or review costs.
- ✓ Provide the referring doctor with a progress note after the initial consultation.

**Fax your Referral to:**

**704-246-6808**

**[www.MDDHelp.com](http://www.MDDHelp.com)**