



HUMPTY DUMPTY

FURNITURE, APPLIANCE &
LARGE ITEM MOVING

A DIVISION OF HUMPTY DUMPTY HOLDINGS, LLC

DELIVERY INSTRUCTIONS FOR ALL STORES WE PARTNER WITH

Please share these instructions
with your customers.



EASY STEPS FOR A SMOOTH DELIVERY EXPERIENCE

1



CUSTOMER TEXTS US

Have the customer text

(785) 274-9778

Once we have this information,
we can start the process.

THEY SHOULD INCLUDE:

- ✓ Photos of the furniture/items to be delivered
- ✓ Their full name
- ✓ Delivery address (destination)
- ✓ Sales order number

2



SCHEDULING & CONFIRMATION

Once we schedule and confirm
with the customer, we will notify
the store we partner with that
we are picking up the order.



WE WILL LET YOU KNOW:

- Date of pickup
- Approximate pickup time
- Sales order number

3



PICKUP AT YOUR STORE

- We ALWAYS pick up from the designated pickup area (Bay or Receiving).
- When we arrive, we will alert the staff.
- They will open the door for us.

PICKUP LOCATION:

DESIGNATED BAY / RECEIVING



(Unless otherwise instructed by your store)

4



PHOTOS BEFORE LOADING

Once the furniture is ready,
we will take photos of the items
before they are loaded.



Then we will
transport the items
to the customer.

5



PHOTOS AFTER DELIVERY

After delivery is complete,
please have the customer
text us photos of the items
in place at their destination.



**THIS HELPS US
KEEP ACCURATE
DELIVERY RECORDS!**

6



RESPONSE TIME

Please ask customers to wait
5-10 MINUTES
for a response.

Thank you!

We appreciate your partnership and
look forward to working together to
provide excellent service!



TEXT OR CALL US:
(785) 274-9778



VISIT OUR WEBSITE:
www.removejunktopeka.com



EMAIL US:
contact@removejunktopeka.com
booknow@removejunktopeka.com

YOU BUY IT, WE DELIVER IT!