



Water Works Utilities Inc

SAFEGUARDING THE FUTURE...TODAY

We are excited to announce that Water Works Utilities Inc. will be your new water and sewer provider on April 1, 2022. Our motivation is for our clients to be as happy to work with us as we are to serve their communities.

Please assist us with providing us with up-to-date information. You can go to www.waterworksutilities.com and under districts go to Conroe Bay WSSC to fill out the welcome pack electronically we have also included a paper form that you can mail back. If the form is not returned either in paper form or electronically by March 25, 2022, your water/sewer bill will be mailed to the service address. Your assistance in this matter is greatly appreciated.

Any payments or questions before April 1, 2022, should be taken to WDM. After April 1, 2022, please make sure your payments and concerns are directed to Water Works Utilities Inc.

To provide consistency with you current billing and payments the meters will still be read on the 20th of the month and bills will be provided on the 1st unless the 1st lands on a holiday or weekend then it will be the next business day. Your bill will still be due on the 20th with a 10% late fee after the 20th.

To provide superior service we have the following payment options available-

1. By mail:
WWUI
2257 N Loop 336W #104-107
Conroe, TX 77304
Please Make checks/money orders payable to: Conroe Bay WSSC
2. Online options are available at waterworksutilities.com. Please go to districts, Conroe Bay WSSC and follow the links under "Pay my Bill"

If you have any questions concerning your bill or the recent changes, please call the office at 936-260-4111 during normal business hours. Monday-Friday 8am-5pm

To report any problems with your water or sewer service please call 936-260-4111 available 24/7.