

AI Tools for CHWs

Cynet Ramsey Resource Connections Center

Website: <https://crrcc.org>.

AI Tools for Communication

- **Google Translate / DeepL** – Real-time translation support for multilingual communities.
- **Microsoft Translator** – Speech-to-speech translation in multiple languages, useful during visits.
- **Otter.ai / Rev** – AI-powered transcription tools for meetings or client notes.
- **Grammarly / Quillbot** – Simplifies complex health messages into plain language.

AI Tools for Patient Engagement & Education

- **Mediktor** – Symptom checker powered by AI for triaging non-emergency health questions.
- **Ada Health** – AI-based health guidance app clients can use with CHWs for education.
- **Woebot** – Mental health chatbot that provides coping strategies and behavioral health support.
- **ChatGPT (with care!)** – Can help draft educational flyers, outreach messages, or social posts that CHWs edit for accuracy and tone.

AI tools for Remote Monitoring & Alerts

- **Fitbit / Apple Health / Samsung Health** – Collect wearable health data (steps, heart rate, sleep).
- **Omada Health** – Digital platform with AI support for chronic disease management (diabetes, hypertension).
- **Livongo** – AI-enhanced monitoring for diabetes and hypertension.
- **CareSignal** – AI-powered remote patient monitoring via text message (low-tech friendly).

AI Tools for Data & Case Management

- **CommCare** – Digital health platform that uses AI to help CHWs record, track, and analyze community health data.
- **Power BI / Tableau with AI insights** – Helps visualize trends from CHW-collected data.
- **Salesforce Health Cloud** – AI-enhanced CRM that can track patient interactions and needs.

AI Tools for Administrative Support

- **Dragon Medical One** – Voice-to-text clinical documentation tool.
- **Suki AI** – Virtual assistant for reducing documentation burdens.

- **Calendly with AI scheduling assistants** – Automates patient follow-up scheduling and reminders.

