

User Experience (UX) Designer

Role Description

Gather customer requirements through written documentation and customer interviews. Transform requirements into usable functional digital solutions. Use agile and iterative processes to mature digital solutions from concept to implementation for maximum usability. Leverage modern and innovative techniques for optimal development and deployment of digital solutions.

Incorporate the use of high-quality graphic designs, storyboards, flow diagrams, and site maps to collaborate with customers, cross functional teams, and other stakeholders to develop solutions. Test flow and usability using manual and automated techniques.

Develop graphics, animations, videos, multimedia interactions, audio, and provide recommendations that align with customer requirements and branding for corporate use and marketing campaigns.

Should be proficient in the use of:

- Adobe Cloud products
- Microsoft Office,
- HTML
- CSS
- Canva
- Various other design and user experience tools

Levels

Level	Education	Years' Experience
Junior	Bachelor or Equivalent in related field	0 to 2
Journeyman	Bachelor or Equivalent in related field	2 to 5
Senior	Bachelor or Equivalent in related field. Master's Preferred in related field	5 to 8
SME	Bachelor or Equivalent in related field. Master's Preferred in related field	8 or more

Clearance(s)

One or more of the following clearances may be required:

Secret / Top Secret / SCI Eligibility / Agency Specific