

## **Service Lead**

Mono Inn | Mono Lake, California

### **The Role**

The Service Lead acts as a floor leader during service, supporting both the front of house team and the culinary program to ensure a seamless and memorable dining experience.

This role combines high level service execution with mentorship and leadership, helping maintain and elevate the standards of the entire dining room team.

Service Leads guide the guest experience throughout the evening, coordinate service flow with the kitchen, and help maintain a calm and focused service environment.

Team members participate in ongoing wine tastings, service education, and professional development.

### **Responsibilities**

- Lead service on the dining room floor with professionalism and confidence
- Guide guests through the tasting menu experience and menu philosophy
- Ensure service standards reflect thoughtful fine dining hospitality for each guest
- Coordinate pacing and communication between the dining room and kitchen
- Support beverage service and wine pairings in collaboration with the Beverage Director
- Assist in training and mentoring front of house staff
- Anticipate guest needs and resolve service challenges gracefully
- Help maintain a positive, focused, and collaborative service culture

### **Ideal Candidate**

- 2 to 5 years experience in fine dining service
- Experience with tasting menus and structured service preferred
- Strong communication and leadership skills
- Deep respect for hospitality as a craft
- Ability to remain calm and gracious under pressure
- Wine knowledge strongly preferred
- A natural sense of warmth and professionalism with guests

We are especially interested in candidates who approach hospitality as a craft and are committed to continuous learning. Team members participate in ongoing wine tastings, service education, and professional development.

### **What We Offer**

- Competitive salary or hourly compensation plus tips depending on experience (Starting \$25-35 hr)
- Staff meals during service
- Advanced wine and hospitality education
- Travel and dining opportunities
- Growth and leadership promotion from within the restaurant
- 4-5 service work week
- Housing available for qualified candidates
- Work in one of California's most extraordinary landscapes

### **Life in the Eastern Sierra**

Mono Inn sits at the gateway to the Eastern Sierra wilderness, minutes from Yosemite National Park and the mountain town of Mammoth Lakes. Many of our team members are drawn to the area because they value both a serious hospitality career and a life connected to nature and adventure. Days off might include skiing Mammoth Mountain, hiking alpine lakes, climbing granite peaks, exploring the high desert, soaking in natural hot springs, or an out-of-area adventure.