# GUEST PASSES FLOW CHART

Tattershall Lakes Mini Breaks

## **PROCESS STEP 1**

On receipt of your holiday documents (4 weeks prior to your stay), consider if you require Guest Passes?

If YES, move onto Step 2

If **NO**, simply pay your invoice and return your guest booking form.

#### PROCESS STEP 2

Pay your holiday invoice as per your email and inform us that you require Guest Passes by completing and returning the Guest Passes Booking Form.

We will then check the Guest Passes Booking Form and confirm the dates you selected match the additional payment sent.

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### **PROCESS STEP 4**

Away Resorts will email you the Guest Passes directly via the email address provided by you on the Guest Passes Booking Form.

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## PROCESS STEP 3

On receipt of payment for your Guest Passes and your Guest Passes Booking Form we will order your passes via Away Resorts on your behalf.

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Register for an account on <a href="https://tattershall-lakes.sports-booker.com/customer/">https://tattershall-lakes.sports-booker.com/customer/</a> You can then start booking your activity slots via the Away Resorts website (<a href="https://customer/">Guests can reserve activity slots up to 2-3 weeks in advance</a>).

The Booking Reference required to book activities on the Away Resorts website will be specific to the Mini Lodge you are staying in e.g. OR7, GC15, TA11, FL59 or FL61:

1) Osprey Rise (OR7)

- 2) Gibson Close (GC15)
- 3) The Avenue (TA11)

4) Fishing Lake (FL59)

5) Fishing Lake Two (FL61)

PROCESS STEP 5