GUEST PASSES FLOW CHART

PROCESS STEP 1

On receipt of your holiday documents (4 weeks prior to your stay), consider if you require Guest Passes?

If YES, move onto Step 2

If **NO**, simply pay your invoice and return your guest booking form.

PROCESS STEP 2

Pay your holiday invoice as per your email and inform us that you require Guest Passes by completing and returning the Guest Passes Booking Form.

We will then check the Guest Passes Booking Form and confirm the dates you selected match the additional payment sent.

01

PROCESS STEP 3

On receipt of payment for your Guest Passes and your Guest Passes Booking Form we will order your passes via Away Resorts on your behalf.

PROCESS STEP 4

Away Resorts will email your Guest Passes directly to us and we will forward them to you to the email address provided on the Guest Passes Booking Form. Expect to receive your passes the day prior to your arrival.

04

05

Register for an account on https://tattershall-lakes.sports-booker.com/customer/ You can then start booking your activity slots via the Away Resorts website (Guests can reserve activity slots up to 3 weeks in advance). You do not need to be in possession of your passes to book your activities.

The Booking Reference required to book activities on the Away Resorts website will be specific to the Mini Lodge you are staying in:

- 1) Osprey Rise (OR7)
- 2) Gibson Close (GC15)
- 3) The Avenue (**TA11**)

4) Fishing Lake (FL59)

PROCESS STEP 5