## **Terms & Conditions**

## **DEFINITIONS**

The Client: The recipient of the service and name listed on the booking form.

The Salon: Gloss Bridal & Beauty Bar

<u>The Agreement:</u> The contract that exists between the client and the makeup artist for the agreed fee.

<u>The Fee</u>: The amount payable by the client to the makeup artist for the services listed above.

<u>The Event</u>: Relates in principal to the date whereby the event the wedding takes place. <u>The Party</u>: Additional members of the bridal party.

# SECURING THE BOOKING OF THE EVENT

DESCRIPTION OF SERVICES: On, the salon will
provide bridal makeup services to clients of Gloss Bridal and Beauty Bar.
Details Of Event:
Date:
Time:
Location:
Pricing:
The booking of the event is only reserved once the client has <b>completed and</b>
submitted the online Booking form (found by clicking here) and paid the non-
refundable deposit of \$50.00 or 30% of the balance of services (whichever is greater) to
the makeup artist. Any service whether is bridal or non-bridal must be paid
one day prior to the event date by invoice. Arranging a trial without paying a
deposit does not reserve the salon's services for the event.
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**Please Note:** We cannot secure your booking without a deposit & a signed copy of the Terms & Conditions Contract (download for below). Your \$50 deposit or 30% of the balance (whichever is greater) will be deducted from your final total.

## **PAYMENT**

#### Trial.

Payment for your trial is payable beforehand through an online invoice, or on the day of your trial either in cash or with debit/credit card.

Processing fees for invoices & credit/debit cards transactions will apply.

#### **Payment Details of Event**

The booking of the event is only reserved once the client has completed and submitted the online Booking form (found by clicking here) and paid the non- refundable deposit of \$50.00 or 30% of the balance of services (whichever is greater) to the makeup artist. The individual who is booking services is required to book their services as well as the entire parties' services as well to make the booking process easier between the client and the salon. The booking site requires to hold a card on file for cancellation purposes for each client. Please read the cancellation policy before booking the appointment on this contract or on the booking site. If services that are non-bridal amount to less than \$100, a deposit of \$25 will be required. Arranging a trial without paying a deposit does not reserve the salon's services for the event.

#### **Bridal Parties:**

For bridal parties, the owner of Gloss Bridal & Beauty Bar holds the right to assign under her discretion the proper amount of artists needed to finish a bridal party. Each party is different depending on the services or amount of time needed, and if you have a specific time you want to finish early or if you are requesting an additional artist, a \$75 fee will occur since we are now taking them away from any work for your day.

\*\*\*All bridal services will have an automatic gratuity added onto the bill of 15% of the total of services, if you would like to change the amount at any time, please let us know and we would be able to do that for you.\*\*\*

#### **Final Payment**

The final balance is required to be paid in full one day prior to the event by cash, debit/credit card, or in advance through an online invoice.

If any further people in the party require make up application on the day of the event without prior booking, the payment will be due immediately on that day, upon completion.\*\*\*If booking falls on a holiday, client will be charged an up-charge of \$50\*\*\*

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## RESPONSIBILITY OF THE CLIENT

The client shall inform Gloss Bridal & Beauty Bar of any issues that may affect the use of any equipment or products. This includes but is not limited to sensitivities, allergies and medical conditions. The salon is not liable for any adverse reactions to products used and cannot be held liable for any losses that are incurred due to adverse reactions to products used. If the client or party requires a patch test for any products, this can be arranged and charged according to the agreed fee.

Gloss Bridal & Beauty Bar reserves the right to refuse service to the client or members of the party for, but not limited to, abusive and threatening behavior.

## **CANCELLATIONS**

The client at any point in writing can cancel the event.

Gloss Bridal & Beauty Bar will be under no obligation to refund any money paid up until point of cancellation, however the client will be liable for any further payments under the following conditions:

- 1. If the client cancels no less than 4 weeks before the event date then no further payment is required.
- 2. If the client cancels no less than 3 week before the event date then a further 50% of the event fee will be due.
- 3. If the client cancels no less than 72 hours before the event date then the full amount of the event fee will be due.
- 4. If client decides to pay the day of in cash or debit/credit card, please discuss with Makeup Artist prior to booking.

The client can cancel a trial at any point, however, a trial cancelled with less then 24 hours notice will be charged for at the agreed rate.

Cancellations by the salon due to circumstances including, but not limited to, problems rendering the makeup artists performance of their obligations where no other suitable alternative can be given, a full refund will be given to the client. No further compensation will be offered.

Keep in mind the salon's artist(s) will arrive 15 minutes ahead of time for set up. If under any circumstance the client does not start at agreed time and the makeup artist or assistant cannot finish, the full amount of services will still be due.

If the booking is directly affected by circumstances beyond the control of the salon where possible the salon will endeavor to rectify such situations however no compensation will be offered on the salon's part. It is strongly advised you take out wedding insurance to cover you against these situations.

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### TRAVEL EXPENSES

The client will cover any necessary travel expenses of the salon as agreed at time of booking this is to include should it be required congestion charging and parking charges.

Travel fees will apply over a 10 mile radius from my location. Travel expenses are based off of \$0.55/Mile.

By financially securing your deposit you accept these terms of contract.

## **PREPARATION**

The salon posts makeup, skincare, and hair tips on the "Blog" section of the website. The client is encouraged to familiarize themselves with the posts, as it will give the client insight on how to properly get prepared for their special day.

For hair, the salon suggests keeping hair unwashed at least one day prior to event. If the client has extensions that need to be put in or cared for, please consult the salon prior to event.

For makeup, the salon recommends to keep a proper skincare regime leading up to the big day as well as a fresh makeup-free face the day of event.

## SOCIAL MEDIA

The salon will always check verbally if the client is happy for the salon to post a photo on the wedding day onto social media platforms. The salon will never post a photo before the event has started to avoid spoiling any surprises for guests of the event.

***Please note, we cannot secure your wedding day until v	we have a signed copy of the		
Terms & Conditions Contract and received your deposit.***			
Owner Signature: Omaggiv Auswott	Date:		
Client Signature:	Date:		