

Hicks Remodeling & Excavation PRIVACY POLICY

Messaging Privacy Policy

Effective Date: 7.27.2025

-Privacy Policy:

Hicks Remodeling & Excavation Privacy Policy

Hicks Remodeling & Excavation respects your privacy. By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data:

- *Data Collection: We will collect your name, email address, mailing address, and mobile phone number when you sign up for SMS updates. The information will be collected in person or over the phone.*
- *Data Usage: We use your data solely for account notifications and replying to customer questions and inquiries.*
- *Data Security: We protect your data with secure storage measures to prevent unauthorized access.*
- *Data Retention: We retain your information as long as you subscribed to our SMS service. You may request deletion at any time.*
- *Contact Hicks Remodeling & Excavation at (865) 235-1172 or Office@hicksremodelingandexc.com for HELP or to STOP receiving messages.*
- *MESSAGES AND DATA RATES MAY APPLY: Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan.*
- *Messages are recurring, and message frequency varies.*
- *Opt-Out: You can opt out of the SMS list at anytime by texting, emailing, or replying STOP or CANCEL to Office@hicksremodelingandexc.com or (865) 235-1172. After unsubscribing, you will receive a final SMS to confirm you have unsubscribed and we will remove your number from our list within 24 hours.*
- *You can send HELP for additional assistance, and you will receive a text including our Phone number, email and website. We are here to help you.*
- *Non-Sharing Clause: We do not share your data with third parties for marketing purposes. Hicks Remodeling & Excavation will not sell, rent, or share the collected mobile numbers.*