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2025

# Powder Coating Disclosures

The disclosures contained in this document are being included with your written estimate for informational purposes.

Effective date 12/23/2024



**RIMZCOAT**

Strength in our powders. Quality in our craftsmanship.

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Thank you for your interest in having RiMZCoat Refinish and Powder Coat your items. These disclosures are being included with your estimate as a courtesy for informational purposes.

*If for any reason, you have any questions regarding the process of refinishing your parts or any of the other provisions provided below or at our website, please do not hesitate to ask. We want to make sure we provide you with the best powder coating experience and cannot be responsible for any assumptions you may have that are not brought to our attention.*

## LABOR RATES

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RiMZCoat standard rates for standard media blasting and powder coating services is \$80.00 per hour. Rates for chemical stripping services only are subject to vary per item(s). Please inquire.

## DROPPING OFF YOUR ITEMS FOR REFINISHING

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- For Rims – all rims must be delivered unmounted.
- For Greasy Parts – must be degreased or additional charges will be incurred for degreasing prior to any refinishing/powder coating. It is therefore recommended degreasing all parts prior to delivery.
- Optimum time to deliver parts/rims are on Fridays. This will help to shorten refinishing lead time as it allows us to start the chemical stripping process during the weekend when we are closed and can commence the powder coating refinishing process on Mondays.

## DURING REFINISHING

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You will receive ongoing updates (text message) regarding status of your parts during the refinishing process to include photos of when your parts are stripped, media blasted, masked (if applicable), and coated.

## UPON COMPLETION

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- Mounting of Rims – RiMZCoat is not responsible for damage caused by you or a third party in the (1) transport, (2) mounting, or (3) installation of your

rims. If any such damage occurs, refinishing services are not covered by any implied or expressed warranties.

- For Brake Calipers – powder coated brake calipers may be susceptible to damage caused during installation to include brake fluid. Customer/Third Parties are responsible for properly masking necessary areas to avoid damage to any portion of the powder coated surfaces. RiMZCoat Powder Coating does not assume any responsibility for damaged caused improper installation or brake fluid(s).

## CLEANING POWDER COATED PARTS

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- **Cleaning applies to all powder coated surfaces – only clean with water and/or mild detergent. Do not use any chlorinated or bleach products such as Brakleen or other similar cleaners as these products may cloud or damage coating appearance, which will void any applicable warranties.**

## GLOSS BLACK FINISHES

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**CAUTION NOTICE:** ALL GLOSS BLACK FINISHES are susceptible to scratching similarly to car finishes. RiMZCoat Powder Coating does not warranty scratches caused by normal use and wear. Similarly for wheels/rims, damage or scratches caused by curb rash are not warranted. For best results when cleaning, clean using mild soap and water along with soft clothes that do not collect dirt particles (terry cloth, microfiber).

## PAYMENTS

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- **All pricing provided is for cash transactions. Credit/Debit Card transactions incur a 3% transaction fee.**
- **Electronic payments may be made via**
  - Zelle at 610-745-2885
  - Venmo at @Bob-Zarrilli
- RiMZCoat does not accept checks unless agreed to prior to any work being performed.
- Returned Deposit Checks: Subject to \$25 return check fee due at/prior to final payment and prior to parts pickup.

## CUSTOMER DEFAULTS

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RiMZCoat Customers are responsible for paying their invoices in full prior to or at the time of delivery of their refinished parts. In the unfortunate event where customers are unable to pay their outstanding balance, RiMZCoat Powder Coating will make every effort to work out reasonable payment arrangements. In situations of customer avoidance by not responding to any attempts made by RiMZCoat Powder Coating to contact the customer via emails, voice messages, text messages or any other available communications (i.e., Facebook, Instagram, etc.), RiMZCoat Powder Coating will forward a "FINAL NOTICE INVOICE" with a 14-day expiration date for full payment. In the event the 14-day period expires without full payment, payment arrangements or any response from the customer, **(1) the customer thereby waives his/her rights to their property and gives RiMZCoat Powder Coating full rights to sell that property to recover the outstanding invoice cost, and (2) customer releases RiMZCoat Powder Coating of any financial liability, or other liability to recover such property.**

## 1- Year Limited Lifetime Warranty

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Unless specified otherwise, ALL RiMZCoat workmanship is accompanied by a Limited One-Year Warranty from date of delivery. This Limited Warranty GUARANTEES the quality of your refinished items against defective workmanship operated under normal conditions. The Limited Warranty DOES NOT, however, cover coatings over chrome/polished substrates, or damage caused by faulty installation, damage to parts due to abuse, misuse, accident, improper maintenance, mishandling, or any natural acts of God. Work covered under this Limited Warranty is limited to one time during the effective period. This Limited Warranty is also limited to cover only work performed by RiMZCoat Powder Coating, and excludes any reimbursement, payments, credits, or any other consideration as they apply to any customer incurred costs for work to be performed under the terms of this Limited Warranty. Examples include, but are not limited to, rims that require mounting, dismounting, balancing, and/or resetting TPMS sensors, and the like. Hi-Temperature Coatings are not covered by this warranty (please refer to Hi-Temperature Coating Section as contained within these disclosures).

Additionally, it is to be noted that similar to other type of industry and automotive type coatings and paints, many dark color powder coatings such as gloss black may be subject to light scratching during normal use, wear and tear, and cleaning. Scratches or similar types of swirl marks are not subject to this warranty.

## CLEAR COAT APPLICATIONS

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Optional Clear Coat Applications are intended to provide the benefits of protecting the color coat from any additional scratching in addition to Ultraviolet Protection only and is not a guarantee for preventing any coating from getting damaged. Notice: Depending on color, clear coats can darken the final color application as well as enhance the appearance of metallic colors. RiMZCoat is not responsible for any shade variances as a result of applying clear coats.

For Gloss Black Finishes: Clear coat applications are highly recommended to help minimize surface scratches. It is to be noted that RiMZCoat Powder does NOT warranty against surface scratches for gloss black finishes as they are subject to light surface scratches similar to any auto/non-auto finish.

## OUTGASSING (for Non-Ferrous Metals & Aluminum Rims)

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### **NOTICE: This Section applies to ALL Forged/Cast and other Aluminum Parts and Rims**

Sometimes called offgassing, particularly when in reference to indoor air quality, is the release of a gas that was dissolved, trapped, frozen or absorbed in some material. Outgassing can include sublimation and evaporation which are phase transitions of a substance into a gas, as well as desorption, seepage from cracks or internal volumes and gaseous products of slow chemical reactions. Boiling is generally thought of as a separate phenomenon from outgassing because it consists of a phase transition of a liquid into a vapor made of the same substance.

*In instances of powder coating, outgassing can occur when certain metals such as Cast Aluminum are heated and give off gases which get trapped between the metal and the powder, and thereby create a pimply finish effect rather than a smooth finish. There is no way to know if a certain metal (or your rims) will outgas prior to powder coating. We minimize the possibility of outgassing through pre-treatment of the metal prior to powder coating by pre-heating parts for a minimum of 1-hour at 425 degrees. This pre-heating treatment will not affect the integrity of the metal or wheel. While this process is not a guarantee that your rims will not out gas, it is a process that greatly reduces the probability of outgassing, which would require rework to include re-stripping, media blasting and powder coating. **While every effort to eliminate and avoid outgassing is made, there is no guarantee that outgassing will not occur and therefore RiMZCoat cannot be held responsible for outgassing or the effects of outgassing. Additionally, this solution may not eliminate all the outgassing if the part has an enormous amount of entrapped gasses, where the gas just keeps being released, no matter how much or how often you preheat***

*the part.* Outgassed items cannot be redone free of charge, but we WILL ALWAYS work with the customer to minimize any additional work or costs as a result of outgassing.

## CHROME/POLISHED Substrates and Rims (if applicable)

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Chrome/polished substrates can be powder coated right over the chrome. However, the chrome/polished substrate must be in excellent condition with no chipping, peeling, cracking, pitting or crazing. If your chrome/polished substrate IS/ARE NOT in perfect condition and show any of the "wear" signs mentioned above, it is strongly advised that you have the chrome substrate stripped or polished substrate media blasted prior to any coating. The only effective way to strip chrome substrates is with sulfuric acid. We do not strip chrome substrates. If your chrome substrate exhibits the "wear" signs as mentioned and you would still like to have them powder coated without having them properly stripped, we provide no guarantee or warranty, express or implied, for the longevity or appearance of any powder coating. Depending on the severity of the "wear" conditions, they may be media blasted prior to coating, but again, we DO NOT guarantee or warranty the longevity or appearance of any powder coating. Additionally, chrome substrates that are in perfect condition or new and powder coated are NOT covered by our 1-Year Limited Warranty. The reason we do not warranty coatings over chrome, whether in good or even new condition, is because we have no reasonable way of determining the integrity of the chrome finish, and should they begin to show "wear" signs with age, the chrome will affect the powder coating, thereby giving the appearance of defective powder coating workmanship. The integrity and durability of powder coating over chrome or polished substrates is totally dependent on the integrity of the chrome or polished substrate.

## HI TEMPERATURE COATINGS

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Hi temperature coatings are available as a custom coating. Color selections are limited to those available at <https://www.powderbuythepound.com/powder-buy-the-pound-online-shopping-powder-paint-high-temp-powders/>. These coatings are silicon based and rated between 600F and 1200F. RimZCoat does not warranty any hi temperature coatings due to various varying factors such as engine and exhaust temperature conditions.

## ESTIMATES AND/OR REVISED ESTIMATES

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All estimates and revised estimates along with these terms and conditions are deemed accepted and acknowledged at time of delivery of your parts for refinishing

and powder coating; unless specific exceptions are provided in writing only or made a part of this estimate. Signed estimates additionally acknowledge the information contained within these Disclosures.

## QUESTIONS

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Questions regarding any of the content in these disclosures should be directed to Bob at 610-745-2885 via direct call or text message.