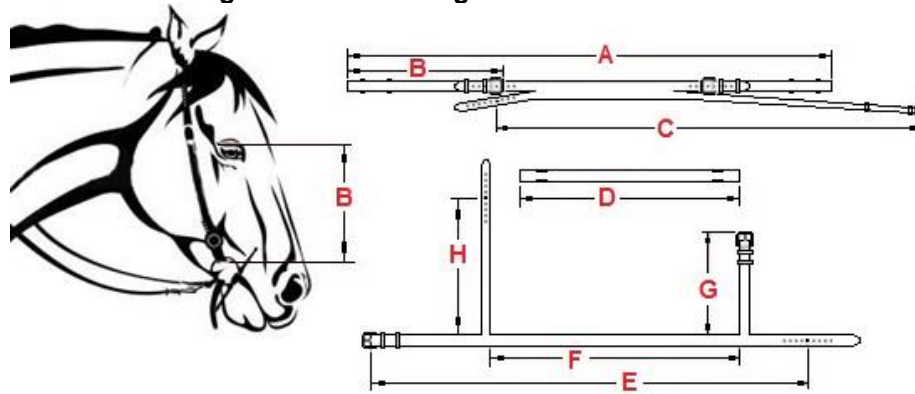


Measuring: The figure below is a diagram for measuring a bridle.



A = Bit-to-Bit B = Cheek C = Throat D = Browband
E = Nose F = Between nose hd-ck G = Nose cheek H = Head strap

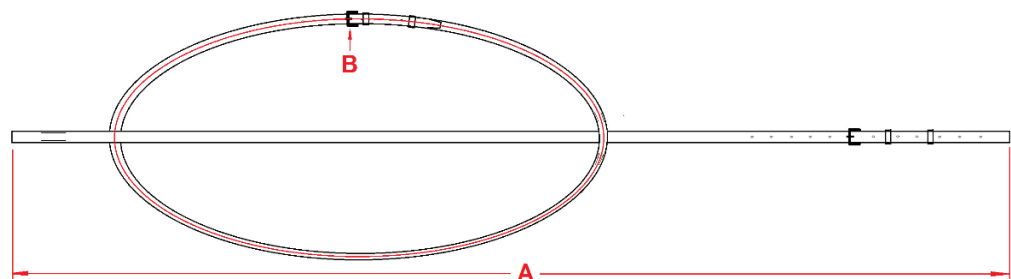
- A. Bit-to-Bit:** From end of cheek piece attached to bit over the poll to end of other cheek piece.
- B. Cheek:** Length of cheek piece so buckle is lined up with the rear corner of the eye or just slightly above the rear corner of the eye.
- C. Throat:** from buckle **all the way around the neck to the hole buckled in**. Place a couple fingers of slack under the gullet.
- D. Browband:** find one that fits snug without pinching at the ears, lay out flat on a surface and measure from one end to the other.
- E. Noseband:** from buckle all the way around the nose **to the hole buckled in**. Measure about 1/2 inch below the cheek bones.
- F. Between nose head and nose cheek:** across the front of nose, start and stop about 1/2 inch behind cheek bones.
- G. Nose cheek:** from noseband to rear corner of the eye.
- H. Nose head:** from the noseband on the far side, over the poll to the rear corner of the eye on the near side.

Bit-to-Bit: _____ Cheek: _____ Throat: _____

Browband: _____ Noseband: _____ Nose cheek: _____

Between nose head and nose cheek: _____ Nose head: _____

Standing Martingale:



A. Belly Strap: measure adjusted length _____ **B. Neck Strap: measure adjusted length** _____

Ship to:

Name: _____

Street: _____

City: _____ State: _____ Zipcode: _____

cell: _____ - _____ - _____ Email: _____

How to pay:

Bank check or money order:

Please make your check or money order payable to:

J. B. Wiebe III, LLC
429 E. Commerce Street, St. #112
Hernando, MS 38632
Cell: 540-641-3610

Credit/Debit Cards. For credit card payments, we will email an invoice that can be paid online using a credit card. Just let us know this is your preference.

We do not accept Venmo or Paypal.

Our **Wiebe Heirloom Quality™** custom bridles and other custom made-to-order finely handcrafted English equestrian bridles and saddlery products are made in our workshop by Jim Wiebe.

When you order a **Wiebe Heirloom Quality™** custom bridle or other custom saddlery made to order especially for you, it is made in our workshop by Jim Wiebe. It is not imported from a mass producer in Walsall, England, nor is it delegated to an apprentice or other journeyman bridle maker in our workshop or elsewhere. It is made 100% by Jim Wiebe in our J. B. Wiebe III, LLC workshop in Mississippi, USA.

We do not sell to other tack shops, horse show tack trailer vendors, feed stores, or saddlery boutiques. Don't accept lesser quality imitations, fakes, or false claims that another store has our products. We only sell directly to individuals and show stables in the USA. **No exceptions.**

Lead time on custom orders: Jim makes all of our custom bridles to special order in our workshop. He only has two hands. He does not import custom items from a mass-manufacturers in Walsall, England – **that would not be a custom bridle.** Jim does not delegate his custom orders to apprentices or journeyman bridle makers. Jim makes our custom bridles himself, 100% in our Mississippi USA workshop. Custom order lead times vary. We provide an estimated lead time on each invoice before you pay so you understand our custom bridle lead times. These estimates are our best estimates at the time of order. Jim will follow up as your order is made so you know when to expect delivery.

See our business policies below.

Thank you for the order.

Regards,

Jim Wiebe

Managing Director, J. B. Wiebe III, LLC

J. B. Wiebe III, LLC Business Policies:

In general, our business policies for terms of payment, fulfilling orders, returns, and credits for returns are as follows, subject to change without notice.

- 1. Custom orders** require full payment to place the order. Once paid, custom orders are final and cannot be canceled except by J. B. Wiebe III, LLC. We estimate a custom order delivery date when we receive customer inquiries and will provide an estimated delivery date when we send an invoice for payment. In rare cases, we may require additional time to source special requirements such as a special leather color or specialized hardware needed to produce custom order item(s). If applicable, we will explain special requirements and estimated lead times to source special materials prior to accepting payment. Once the customer agrees to custom order terms and the order payment is accepted by J. B. Wiebe III, LLC, the order cannot be canceled by the customer and payment will not be refunded.
- 2. Stock item orders** in our standard sizes in Light Havana and Newmarket leather colors can be canceled or returned for a store credit provided the item(s) returned are in new saleable condition and are not oiled, stained, conditioned, used, blemished by handling, or damaged in any way. Stock sizes can be exchanged for alternative sizes of same value provided returned parts are in new saleable condition and are not oiled, stained, used, blemished by handling, or damaged in any way. This allows a near custom fit at a stock size price which is lower than our custom made-to-measure or monogrammed personalized pricing. We charge return shipping and handling. We do not charge a restocking fee for accepted returns.
- 3. Returns, Store Credits, and Refunds:** Returned items are subject to our own receipt inspection before we will accept them for a store credit. We do not give refunds except for items that are verified by us to be defective in materials or workmanship. We may, at our sole discretion, opt to repair or replace a defective item or give a refund once we confirm it is defective. Rejected returns will be returned to the customer and return shipping charged to the customer.
- 4. Items that have been oiled, stained, conditioned, blemished by handling, or otherwise used cannot be returned.**
- 5. We are an internet based business** located in northwest Mississippi near Memphis, Tennessee. We collect 7% sales tax for all items delivered to addresses in Mississippi. We do not maintain a "brick and mortar" store for face-to-face retail selling. We may elect to display and sell our products at horse shows, trade shows, and other public facing events in the USA. Otherwise, all our business is conducted by internet, cell phone, or USPS mail.
- 6. Shipping methods:** UPS Ground and FedEx Ground are our usual methods of delivery. Our average shipping/handling charge in early 2021 for a bridle, reins, and martingale was \$30.00 (this may change). Rush shipping charges by UPS, FedEx, and other carriers can be significantly higher. Shipping charges are not credited or refundable to the customer once a product is shipped. The customer is responsible for paying shipping charges to and from J. B. Wiebe III, LLC.
- 7. Special orders:** We can make personalized products with monograms and custom sizing made to measure. We can also make special designs on request. Special orders cannot be canceled once paid.
- 8. Website and online catalog:** <https://jbiebe3.com/shop>.
- 9. FaceBook pages:**
 - www.facebook.com/jbiebe3
 - www.facebook.com/FineBridle
 - www.facebook.com/Jimmys20thCentury
 - www.facebook.com/Jimmys21stCentury