



# ALL INDIA YATRI TICKET SUVIDHA KENDRA AGENTS ASSOCIATION®

Reg. Office : 579, Moti Ram Road, Shahdara , Delhi – 110 032.  
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YTSK/ASS/IND/GEN/2026-27

Dated: 20.04-2026

To,  
**Shri Ashwini Vaishnaw**  
**Hon'ble Minister of Railways**  
**Ministry of Railways, Government of India**  
**Rail Bhawan, New Delhi – 110001**

**Subject** : Request for Granting YTSK Counters the Same Advance Reservation and Tatkal Booking Timings as Railway PRS Counters.

**Reference** : 1. YTSK Scheme vide Commercial Circular No. 33 of 2014 Dated 08.08.2014.  
2. Modification in policy vide Commercial Circular No. 41 of 2018 Dated 09.08.2018

Respected Sir,

We, on behalf of the **Yatri Ticket Suvidha Kendra (YTSK) Association** and **thousands of YTSK operators across India**, most respectfully submit this representation for your kind intervention in a matter of great importance concerning railway passengers and YTSK operators.

The YTSK Scheme was introduced by Indian Railways in 2014 with the noble objective of extending railway reservation services to remote, rural and semi-urban areas. YTSK counters are the only authorized railway reservation centres functioning outside railway premises and are **meant to serve women, senior citizens, Divyangjan, students, villagers and passengers who do not possess the technical knowledge or means to book tickets through mobile phones or the internet.**

Today, lakhs of passengers depend upon YTSK counters because in many places there are no Railway PRS counters or even railway stations within a distance of 30 to 50 kilometres. For such people, especially those living in villages and remote regions, YTSK is the only accessible railway service available.

However, despite making heavy investments and contributing significantly to Railway revenue, YTSK counters are not permitted to book tickets at the same timings as Railway PRS counters. The present restrictions on Advance Reservation and Tatkal booking are causing severe hardship to passengers and defeating the very objective of the YTSK Scheme.

**Every YTSK operator is required to make a very substantial investment in order to establish and operate a YTSK counter. A YTSK license holder has to bear the following costs:**

1. One-time non-refundable registration fee of approximately Rs. 2,00,000 per counter.
2. Minimum advance deposit of approximately Rs. 5,00,000 per counter.
3. Security deposit / Bank Guarantee of Rs. 1,00,000 per port up to Rs. 5,00,000.
4. System Access Charges of approximately Rs. 1,60,000 per terminal every three years.
5. Annual License Fee of Rs. 5,000 per counter.
6. Office/shop rent.
7. Computers, printers, UPS, modem and booking terminals.

(Page 1 of 4)



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8. Internet connectivity and communication lines.
9. Furniture, secure storage and ticket stationery arrangements.
10. Electricity, water supply, sanitation and waiting area for passengers.
11. CCTV and surveillance arrangements.
12. Staff salary, maintenance and other operational expenses.

**Thus, every YTSK operator invests approximately Rs. 15 to 20 lakhs to establish and maintain a YTSK centre.**

In addition to this large investment, YTSK operators also contribute directly to Railway revenue. From the small commission earned by YTSK operators, approximately 25% is shared back with Indian Railways. Thus, YTSK operators not only invest their own money, but also continuously contribute towards Railway revenue generation.

**At the same time, Indian Railways bears absolutely no recurring expenditure for YTSK counters. Unlike Railway PRS counters, Railways do not pay:**

1. Salary to YTSK staff.
2. Pension or retirement benefits.
3. Medical reimbursement.
4. TA/DA and other staff expenses.
5. Recruitment and training cost.
6. Electricity and infrastructure cost.
7. Hardware cost such as terminals, UPS and printers.
8. Maintenance, security and counter management expenses.

All such costs are borne entirely by the YTSK operator from his own resources. In many divisions, YTSK counters have successfully replaced or reduced the need for Railway PRS counters, thereby saving crores of rupees annually for Indian Railways.

**Despite such huge investment and contribution, YTSK counters are still denied the same booking rights and timings available to Railway PRS counters.**

### **At present:**

1. Railway PRS counters can book Tatkal AC tickets from 10:00 AM.
2. Railway PRS counters can book Sleeper / Non-AC Tatkal tickets from 11:00 AM.
3. YTSK counters are allowed to start Tatkal booking only after the delay imposed by Railway Administration.
4. YTSK counters are also not permitted to book tickets at the exact opening time of Advance Reservation and are restricted to only 60 days of advance booking instead of the same booking window available at PRS counters.

### **Because of these restrictions:**

1. Most Tatkal tickets get exhausted before YTSK passengers are allowed to book.
2. Passengers return disappointed from YTSK centres.
3. Women, senior citizens, Divyangjan and rural passengers suffer the most. (Page 2 of 4)



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4. YTSK operators lose their credibility before the public.
5. Passengers are forced towards unauthorized agents and black marketing.
6. Both Railways and YTSK operators lose revenue and reputation.

**It is respectfully submitted that there is absolutely no risk in granting the same timings to YTSK counters because YTSKs function exactly like Railway PRS counters.**

### **YTSK counters:**

1. Are directly connected to the official Railway server.
2. Use the same CRIS PRS / UTS software used at Railway Reservation Counters.
3. Can issue tickets only through Railway-authorized systems.
4. Cannot use internet ticketing or IRCTC e-ticketing systems.
5. Cannot book any unauthorized ticket.
6. Cannot make block bookings or manipulate the system.
7. Work under direct supervision and monitoring of Railway Divisions.

**All tickets issued by YTSKs are printed on the same official railway ticket rolls and stationery provided by Indian Railways. Every ticket carries Railway-generated codes, timestamps and reference numbers. Therefore, every transaction is fully traceable, auditable and secure. There is no possibility of fraud, misuse, black marketing or unauthorized booking through YTSK counters. In fact, YTSKs are more secure than many internet-based systems because no online or digital ticketing is allowed.**

**The present situation becomes even more unfair when compared with IRCTC agents. The cost of obtaining an IRCTC Agent licence is only approximately Rs. 3,000. Even after paying such a small amount:**

- IRCTC agents are able to book tickets from the same opening time as online booking.
- IRCTC agents do not deposit lakhs of rupees with Railways.
- IRCTC agents do not share 25% revenue from their own commission with Railways.
- IRCTC agents receive facilities equal to or even better than YTSK counters.

**On the other hand, YTSK operators invest Rs. 18–20 lakhs, share 25% with railway of their commission and generating revenue with Railways, operate directly under Railway control and still do not receive equal booking rights. This is causing a sense of discrimination and injustice among YTSK operators.**

YTSKs are not merely ticket booking agents. They are public service centres and genuine partners of Indian Railways under the Public-Private Partnership model. They support the objectives of Digital India, Startup India, Skill India, Self-Employment and last-mile connectivity by bringing railway services to people living in remote and underdeveloped regions.

**In view of the above, we most humbly request your good office to kindly:**

1. Remove the 60-day Advance Reservation restriction on YTSK counters. (Page 3 of 4)



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2. Allow YTSK counters to book tickets from the exact opening time of Advance Reservation, equal to Railway PRS counters.
3. Permit YTSK counters to book AC Tatkal tickets from 10:00 AM and Sleeper / Non-AC Tatkal tickets from 11:00 AM, exactly at par with Railway PRS counters.
4. Grant equal operational rights, timings and facilities to YTSK counters.
5. Formally recognize YTSKs as official Railway service outlets and include them in policy discussions and decision-making.

## **If these demands are accepted, the following benefits will arise:**

1. Women, senior citizens, Divyangjan and villagers will get easier access to railway tickets.
2. Passengers in remote areas will no longer need to travel long distances to railway stations.
3. Crowd and pressure on Railway PRS counters will reduce.
4. Unauthorized agents and black marketing will reduce.
5. Railway revenue will increase.
6. Passenger satisfaction will improve.
7. The real purpose of the “Yatri Ticket Suvidha Kendra” scheme will be fulfilled.

Sir, YTSKs have always worked with honesty, discipline and commitment. We have invested our own capital, followed all Railway rules and served passengers sincerely. We now seek only fair treatment and operational parity so that we may continue to serve the public more effectively.

**We sincerely hope that under your kind and visionary leadership, Indian Railways will remove the present restrictions and grant justice to thousands of YTSK operators and lakhs of railway passengers across India.**

**We hope that under your visionary leadership, Indian Railways will remove the existing time-based restrictions and unlock the full potential of the YTSK model in serving the nation.**

**Thank you for your kind consideration. We look forward to a positive response.**

Sincerely Yours,



**Raj Kumar Pandit**

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(Page 4 of 4)