

WIC ASSOCIATION OF NYS



Newsletter

Issue No. 4 | April 2022



FEED BACK FROM NYS CENTRAL OFFICE

Every other month NYS WIC Association meets with WIC Staff from Central Office. Prior to our meeting your regional representative will be asking you for ideas for agenda content.

The questions below came from local agencies across NYS.

This is how your voice is heard!

General DOH Updates

Corie Nadzan, NYS WIC Director, acknowledged the conference success and the ability to have state staff connect along with the participation of the USDA.

1. ARPA Funding

- Discussed the funding from ARPA- does not think NYS will receive a pot of money to distribute as things in this project are being done on a national level.

2. QN Staff Recruitment

- QN Recruitment: WIC Association shared there is a section for job postings on the website for all agencies to be able to post openings. Discussed challenges around QN Recruitments- competitive salaries, tuition reimbursement.
- Alison Conneally, reported to refer to NYWIC library type in recruitment/ the following document will pop up
<https://wiclib.health.ny.gov/nywicdoelib/system/files/storage/NYS-WIC-Library/users/jzo01/2021/02/23/CPA-and-QN-Recruitment-Tool.xlsx>

3. NYSDOH staff Updates

- Beth Huber has joined the Western Regional Office
- Tammy Leon Curtis is new to the Food Delivery and Vendor Management Section
- Carol Pry has resigned her position in Fiscal Management Section- Last day is April 13 2022.

General DOH Updates Con't

4. Dashboard/Reports in NYWIC

- The board reported that LA's are still looking for more detail regarding reports in NYWIC, such their accuracy, description, where data is being pulled from to generate reports and when all reports should be run.
 - The state did say that there is a dash board within NYWIC that will be available to LA's down the road. This will help LA's decipher where data is being pulled from for various reports in NYWIC.

Program Communication & Collaboration

1. PC Module

- PC Module- Slow to open: This is new information to Central Office- they have only had 1 help desk ticket due to PC Module latency since January. Encouraged LA staff to send help desk tickets for things like slowness to open, system crashing when documenting, etc. The more tickets that are opened the bigger priority it becomes.
- PC Module is designed to support the mother- PC's document under mother's record.

2. PC Ratio

- Question about is there a PC to Participant Ratio- no this doesn't exist. The state will look into further guidance.



FEED BACK FROM NYS CENTRAL OFFICE, CONT'

Quality Assurance and Nutrition

1. LMS/WIC Library

- WIC Learning Management/WIC Library- Josh discussed inviting workgroup members to discuss this.
- Training Contract- no news yet

2. LACASA Module

- Some find it hard to operate, hard to find comments sections with LACASA goals. The board suggested that the state solicit feedback from LA staff regarding potential improvements to the module.

Food Delivery and Vendor Management

1. Formula

- Question asked about adding more concentrate/RTU formula options for infants less than 3 mos old, premature babies and immunosuppressed babies.
- Formula review process will begin in June - there is currently no request for products off the current formulary.
- Anyone (staff, vendors, physicians, participants) can submit a request at any time to suggest different products (food/formula) to be reviewed. Email: wicfoods@health.ny.gov
- Lactaid milk- known issues with manufacturing & shipping of lactaid milk. - More info to follow
- Nutramigen- Central Office looked into adding a different can size on- spoke with Mead Johnson and they said they are slowing down the production of larger can size and increasing production on smaller can size (WIC Approved). Corie mentioned they are aware of this issue and a large shipment was expected over the weekend.
- RTU- Enfamil Neuropro: Discussed how this was added previously because Enfamil Infant RTU was difficult to find and would allow to get either/or whatever was available on the shelves. Still need to follow guidance on reasons to issue RTU.
- NYS had applied to a Med Doc Wavier- due to troubles with the formula recall, asking to be able to switch formulas without HCP for a period of time- this was denied.
- Due to denial USDA looked into any flexibility with current regulations and came back with nothing prohibits HCP to write in 2 types of formula on the Med Doc Form. The board requested further information surrounding this policy.

Fiscal Updates

- RFA: WIC Association asked for updates on the whole process. Corie was not able to speak on this but did say the goal is for a new contract by FY2023. She also shared Central Office is equally anxious and she feels and empathizes with local agencies on this. She thanked everyone for the patience.

Information Systems Update

1. Release Webinars

- Next big release will be 1.19 in August- will send out communications prior (release notes, webinar).

2. Reports

- The Board requested additional detail on NYWIC reports. The Local Agency Operations committee will follow up with Jen Cioffi on this request.

Other

- Public Health Emergency- Corie was on an NWA call and states the administration should provide 60-day notice if this will be the last extension with PHE. Ideally, we will have 5 months before we end remote services. Corie thinks it will likely be extended because there has been no indication of the public health emergency ending to date.
- States internally working on policies around remote benefit issuance with USDA, will hopefully be finalized this summer.
- The state is working on procurement around a nutrition education platform. No further information could be provided.

Thank to everyone for attending the 43rd WIC ASSOCIATION (VIRTUAL) ANNUAL CONFERENCE.



We would like to thank all our attendees, sponsors, presenters, and Site Solutions for making the conference a success. The participation, time, and feedback that everyone gave for this event is greatly appreciated.

All recordings are prepared and ready for viewing. The recording can be found in the conference platform under each session in the agenda. Recordings will be available for up to 3 months from the posting date unless otherwise noted.

The WIC Association of NYS has submitted the educational activity to the following organizations:

- NYS WIC Program: This educational activity has been approved for 9 Live WIC Continuing Education Hours.
- NYS WIC Program: This educational activity has been approved for 10 Recorded WIC Continuing Education Hours.
- NYS WIC Program: This educational activity has been approved for Max Total CEUs = 19 WIC Continuing Education Hours.
- Registered Dietitians and Dietetic Technicians-Registered: This educational activity has been approved by the Commission on Dietetic Registration for a maximum of 8 Live CPEUs.
- Registered Dietitians and Dietetic Technicians-Registered: This educational activity has been approved by the Commission on Dietetic Registration for a maximum of 10 Recorded CPEUs.
- Registered Dietitians and Dietetic Technicians-Registered: This educational activity has been approved by the Commission on Dietetic Registration for a maximum of 18 Combined Live and Recorded CPEUs.
- International Board-Certified Lactation Consultants: This educational activity has been approved by the International Board of Lactation Consultants for the following CPEU's: 4L and 5R.

Also, as a reminder if you were unable to join the 43rd WIC Association Virtual Conference, it's not too late to register and have access to recordings until July 11. The price is the same as registration - Member \$150 and Non- Member \$200 the only thing you aren't getting is the opportunity to ask questions.

[Register](#)



We look forward to seeing everyone in person next year for the 44th WIC Association Annual Conference at the Crowne Plaza Albany - Desmond Hotel, April 15-19, 2023!

Mid-Term Election Results

Results coming soon!

New Membership Perks!

- Have a job opening at your agency, let us know and we will post it on our website.
 - Something exciting or new you would like to share, we will post it on our website (promotions, retirements, events, etc.)
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National WIC Association's Capitol Hill Virtual Education Day

Thank you to the local agencies who joined us for NWA's Capitol Hill Virtual Education Day last month! We were able to get meetings with Representatives Katko, Morelle, and Stefanik's offices and share how critical WIC is to their constituents, and especially how vital the CVB boost and remote services have been to our families. We will be reaching out to other Members this spring. Please let us know if you might be willing to participate in a meeting with the Representative your agency serves, and please keep those participant and staff comments coming!

National WIC Association's WIC Action Network

National WIC Association's "WIC Action Network" will be meeting on a bi-weekly basis, every other Friday from 3-4pm ET.

Please [click here](#) to register for the recurring meetings to receive WIC legislative and policy updates.

