



Supportive Housing & Community Services
P.O. Box 424670, San Francisco, CA 94142
Ph: (415) 864-7897 Fax: (415) 864-7093
TTY (415) 626-6705

JOB ANNOUNCEMENT – PLEASE POST AND CIRCULATE

POSITION: Case Manager I - Full-time
SALARY: \$21.47 per hour (\$44,657 annualized) plus excellent benefits additionally
public transit commute and parking reimbursements though 6/30/2021
REPORTS TO: Program Director I

THE ORGANIZATION: As a non-profit organization Conard House, Inc. builds welcoming communities and caring relationships that empower people and restore hope. We work with a diverse adult population and strive for cultural competency by respecting experience, promoting inclusion and building community. The position is with Conard House Supportive Housing Program, which provides various services to homeless adults with mental health and substance use issues, including: income advocacy, money management, case management, and housing referral assistance. This position is included in the Collective Bargaining Agreement with SEIU 1021. Pursuant to the city and state's Fair Chance Ordinance, we will consider qualified applicants with conviction records for employment. We are a committed equal opportunity employer. People with diverse cultural backgrounds encouraged to apply.

QUALIFICATIONS: Bachelor's Degree or equivalent experience providing direct services to adults with mental health conditions. Demonstrated case management skills and knowledge of entitlement, redetermination, appeals processes and treatment and social service referral sources. Must have good written communication skills. Experience with the C.A.A.P. program a plus. Working knowledge of Harm Reduction a plus. Effective advocacy, organizational, and communication skills (including de-escalation and conflict resolution) needed. Ability to work as a team member towards common goals and objectives. Must successfully complete a background check after conditional job offer.

DUTIES:

- Provide a resource to clients on a broad range of problems in a manner that is supportive, constructive and non-judgmental.
- Conduct intakes in collaboration with Property Management, and formulate case presentations.
- Admit and orient new clients to the program.
- Assess client's need for medical and psychiatric evaluations and make appropriate referrals.
- Develop and implement service plans and contracts.
- Coordinate case plan with other services provided to the client.
- Provide on-site money management.
- Maintain updated case records and accurate statistics.
- Facilitate community building within the Hotel and assist clients in utilizing Hotel community resources.
- Facilitate a cooking group one time weekly
- Participate in the preparation of monthly community meetings and holiday celebrations; must be willing to prepare and distribute foods to our tenant population
- Provide advocacy assistance pursuing entitlements, clothing, health care, mental health services and other issues.
- Maintain entitlements and ensure proper completion of client applications and forms.
- Respond in crisis situations to provide de-escalation and conflict resolution assistance utilizing appropriate methods according to procedures.
- Develop and implement plan for client placement upon discharge from the program.
- Perform general office duties such as phones, filing, doing rosters, etc.
- Attend staff meetings and trainings and seminars.
- Interface with Department of Human Services.

APPLICATION PROCEDURE: Send resume and letter of intent to Sandra Davis (Program Director) by mail, email :
McAllisterjobs@conard.org or fax: 415-503-1197. Open Until Filled