
POSITION: Case Manager III (CM III), Cantonese Speaking, (Full-time), Waivered or Licensed
REPORTS TO: Program Director II or III
SALARY: CM III: \$24.28 per hour (\$50,502 annualized) with excellent benefits. An additional \$3.00 per hour premium pay for direct services and commute expense reimbursed through September 30, 2020.

Licensure supervision hours for LCSW, MFT, LPCC, Ph.D., Psy.D. are available for waivered staff. Waivered: Accruing licensure hours as a Registered AMFT, ASW, APCC with California Board of Behavioral Sciences or as a Registered Psychologist with California Board of Psychology.

THE ORGANIZATION: Conard House Inc. is a nonprofit organization which builds communities and restores hope. We work with a diverse adult population and strive for cultural competency/humility by respecting experience, promoting inclusion, and building community. This position is with the Outpatient Services within the Supportive Housing Program. This program provides housing, case management, and income advocacy for adult residents in nine Single Resident Occupancy (SRO) Hotels in the Tenderloin and South of Market area and scattered-site shared apartments located throughout San Francisco. Additionally, staff at Outpatient Services provide individual and group rehabilitation services, individual and group therapy, assessment and treatment planning, and crisis intervention pertaining to their scope of practice. We are a committed Equal Opportunity Employer. Pursuant to the City and State's Fair Chance Ordinance, we will consider for employment qualified applicants with arrest and conviction records. This position is included in the collective bargaining unit SEIU Local 1021.

QUALIFICATIONS: Must be licensed in the state of CA or registered with the Board of Behavioral Science or Board of Psychology. Licensure hours for LCSW, MFT, LPCC or Psychology are available. Must have experience providing direct services including work with individuals who experience mental health, substance use, and physical health conditions. Ability to speak Cantonese fluently. Applicants must have a working knowledge of psychiatric medications, psychological terminology, and mental health and social services in San Francisco. Effective advocacy, organizational, and communication skills are essential. The ability to work as a team member towards common goals and objectives is required. Applicants must have the ability to document using electronic database according to Medi-Cal guidelines. Experience with Medi-Cal billing and AVATAR database preferred. Ability to travel to meetings off-site required. However, personal vehicle is not required. Must successfully complete education and reference verification. After a conditional offer of hire, a criminal background check must be reviewed.

DUTIES:

- Provide mental health services In English and Cantonese to clients (individual and group psychotherapy, psychosocial case management, individual and group rehabilitation services, diagnostic assessment, plan development, crisis intervention) and document services in AVATAR according to Conard House and Medi-Cal guidelines.
- Provide resources to clients on a broad range of problems in a manner that is supportive, constructive, and non-judgmental.
- Admit and orient new clients to the program.
- Assess client's need for medical and psychiatric evaluations and make appropriate referrals.
- Develop and implement case management and money management plans and contracts.
- Coordinate Plans of Care with other services being provided to the client.
- Provide advocacy assistance pursuing entitlements, clothing, health care, mental health services and other issues. Maintain entitlements and ensure proper completion of client applications and forms.
- Conduct groups and activities oriented toward stabilized living. Facilitate interaction among clients and involvement in the social program.
- Meet monthly billing target.
- Maintain a supportive, independent living environment.
- Facilitate community building within the hotel and assist clients in utilizing hotel community resources.
- Intervene in crisis situations according to procedures.
- Assist clients with daily living skills.
- Develop and implement plan for client placement upon discharge from program.

Application Procedure: Please send resume and letter of intent with "Case Manager" in subject heading to Ralitsa Georgieva, Associate Clinical Director, via email: SHCMJobs@conard.org. People from diverse cultural backgrounds encouraged to apply.