

SWIMKARE

Complete Care for Your Pool & Spa



2019 HOME POOL SERVICE REQUEST FORM

Name: _____ Address: _____

City: _____ State: _____ Zip Code: _____

Day Phone: _____ Alternate Phone: _____

E-mail: _____ Requested Opening Date: _____

Please let us know what you have:

- | | | | |
|---|---|---|---|
| <input type="checkbox"/> Above Ground Pool | <input type="checkbox"/> In-Ground Vinyl Pool | <input type="checkbox"/> In-ground concrete or fiberglass | <input type="checkbox"/> Automated Control System |
| <input type="checkbox"/> Filter-DE (Polaris) | <input type="checkbox"/> Filter- Sand | <input type="checkbox"/> Filter- Cartridge | <input type="checkbox"/> Automatic Cleaner |
| <input type="checkbox"/> Winter Cover- Solid w/waterbags | <input type="checkbox"/> Spa/ Hot Tub | <input type="checkbox"/> Heater | |
| <input type="checkbox"/> Winter Cover- Safety Mesh or Solid (please circle one) | | | |

Please mark the desire services below, the sign and date:

DELUXE PACKAGE

\$ 2,400 .00 _____

- Opening and Closing included
- Weekly Maintenance- 15 weeks
- Chemicals included (only at time of visit)
- Payments to be made as follows:
 - \$ 800.00 upon Acceptance
 - \$ 800.00 July 1st
 - \$ 800.00 August 1st
- Additional Weeklies \$ 125.00 Per week
- Winterization plugs and water bags NOT included

EXTRA SERVICES

- Additional 1 hour of vacuuming \$ 125.00 _____
- Drain and clean pool starts at \$ 650.00 _____
- Pressure wash deck starts at \$ 250.00 _____
- Personal tutorial of your system \$ 250.00 _____
- Additional service, per our (one hour minimum) \$ 125.00 _____

ADDITIONAL SERVICES OFFERED: (Please inquire)

- Re-plastering/whitecoats
- Tile and coping replacement
- Leak detection/pressure test
- Filter repair or replacement
- Pump repair or replacement
- Heater repair or replacement
- Automatic cleaner repair or replacement
- Pool covers

Maryland ▪ DC

4905 Edmonston Road
Hyattsville, MD 20781
301-864-8400
FAX 301-864-0759
800-338-9558
www.swimkare.com

Northern Virginia

7644-B Fullerton Road
Springfield, VA 22153
703-451-4664
FAX 703-451-9117

Season Weekly's include the following:

- One hour of vacuuming
- Balancing pool water (basic balancing chemicals included only on Deluxe Package, algicide extra charge)
- Clean tile
- Skim surface and clean strainer baskets
- Backwash system if needed
- Report any damages or repairs
- Blow deck

Season Openings include the following:

- Removal, cleaning and storage of cover at your home
- Installation of ladders, handrails, diving equipment, skimmer baskets and lids
- De-winterization and start-up of filter system
- Water analysis
- Heater start-up if applicable (repairs, if needed, are additional)
- Recommendation of necessary repairs and replacements
- One hour of vacuuming
- Cleaning of tile, with exception of calcium buildup

Season Closings include the following:

- Removal of portable pool equipment, upon owners' request.
- Drain and clean filter
- Drain pool piping and blow water out of lines
- Water analysis
- Remove and store motor on site if requested (extra \$50 charge)
- One hour of vacuuming and anti-freeze added
- Install cover

PLEASE NOTE THE FOLLOWING:

- By signing below, you certify that you have read and understood this contract and requirements therein.
- By signing this contract, you acknowledge that Winkler Aquatics t/a Swimkare has recommended that your pool has dual drains and vacuum release system and compliant VGB main drain cover(s) as added safety measures to reduce the risk of suction entrapment. Moreover, you expressly hereby forever release and discharge Winkler Aquatics t/a Swimkare, its employees, servants, and/or agents from any liability that is related in any way to the dangers of suction entrapment.
- Since each pool and its components are individual, we cannot guarantee a time frame for which your pool will swim ready. Factors such as water quality, filter capacity, pump performance, sanitations levels, and basic maintenance are all considerations.
- At time of scheduled opening, if the cover is removed and the pool surface and water are beyond our standard procedures to correct, there will be an added contract amount of \$650.00 for an acid wash (a.k.a. drain and clean). A drain and clean includes pumping out the water entirely and acid washing the sides and bottom of the pool. This is typically done if the algae build up and the debris in the pool is so great that a standard chemical cleaning would not be sufficient.
- If at time of opening we arrive and your pool is not at operational level (mid-way up the tile line) there will be an additional charge of \$100 for us to return to your residence.
- Signing this agreement approves any repairs or parts (pump basket, oring, etc.) that find at the time of service, up to \$50.00.
- Vacuuming of you pool will be performed by our service technician at the time of opening/service. Depending of the condition of the water at time of opening, we cannot guarantee that our pool will swim ready upon completion. After the initial opening, adequate filter pressure, basic pump maintenance, and adequate sanitation levels must be maintained by the homeowner in order to expedite the water clearing process.

Signature; _____ Date: _____ Total Due: _____

PAYMENT AUTHORIZATION FORM

Check one:

Charge my: ___ Visa ___ MasterCard ___ American Express ___ Discover

Account Number: _____ Exp. Date: _____

3 or 4-digit Security code _____
(for Visa/MC - on back of card; 4-digit on front of card)

Please select one: ***If a selection is not made, we will assume that all services will be charged to the credit card listed.***

- Option 1. Please run this card one time only
- Option 2. Please run this card only for service package installments.
- Option 3. Please run this card for all services rendered.

Name on Account: _____

Cardholder Billing Address:

Street or P.O. Box

City State Zip

Signature of Cardholder: _____
(Must have on file before order can be processed)

Shipping Address (if different from billing address):

Street or P.O. Box

City State Zip