



EQUINE EVENT SERVICES

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FACILITY **“CODE OF CONDUCT” AND “ARENA ETIQUETTE”**

To provide a safe atmosphere for all participants within the Facility, the ***“Code of Conduct and Arena Etiquette”*** is strictly enforced. By adhering, we can maintain a positive and respectful environment that upholds the values of safety, integrity, and inclusivity in all aspects of our operations and services. All Licensee are required to share this information with their participants and adults are to properly supervise the actions of all minors. Failure to comply could result in individuals being removed from the Facility, and/or termination of current and possible future events, at Licensor’s expense.

“CODE OF CONDUCT”

1. Safety First:

- Prioritize the safety of all individuals, including staff, participants, and visitors, by adhering to established safety protocols and guidelines.

2. Respect for Animals:

- Treat all horses, livestock, and animals with the utmost respect, ensuring their well-being, proper care, and humane treatment always.

3. Sportsmanship and Fair Play:

- Encourage sportsmanship, fair play, and mutual respect among all participants, emphasizing the value of integrity and ethical conduct in all Facility activities. Always be kind and courteous to all participants and guests. Regardless of the outcome of any activities, poor Sportsmanship and behavior is not tolerated.

4. Inclusive Environment:

- Foster an inclusive and welcoming environment that respects and celebrates the diversity of all participants, regardless of background, skill level, or experience.

5. Environmental Responsibility:

- Promote environmental sustainability by implementing practices that minimize our ecological footprint and preserve the natural beauty of the surrounding environment.

6. Professionalism:

- Uphold a high standard of professionalism in all interactions, communications, and services provided to clients, participants, and visitors.

7. Compliance with Regulations:

- Abide by all relevant local, state, and federal regulations and laws pertaining to Facility activities, safety standards, and event management.

8. Respect for Property:

- Respect the Facility's property and equipment, ensuring proper maintenance, care, and responsible use to sustain the longevity of the resources. Report any damages or malfunctions to the management.

9. Open Communication:

- Encourage open and effective communication among all stakeholders, promoting transparency, responsiveness, and accountability in addressing concerns and resolving issues.

10. Continuous Improvement:

- Strive for continuous improvement by seeking feedback, embracing innovation, and adapting to the evolving needs of the equestrian community and the broader society.

“ARENA ETIQUETTE”

11. Helmet Requirement for Riders Under 18:

- Riders under the age of 18 must wear properly fitted and secured ASTM/SEI-approved helmets while mounted.

12. Footwear:

- Riders must wear appropriate footwear with a closed toe and a defined heel.

13. No Running:

- Running or excessive speed is not allowed in the arena.

14. Direction of Travel:

- Establish a specific direction for riders to follow while in the arena. This helps prevent collisions.

15. Passing Etiquette:

- Overtaking another rider should be done at a walk or slow trot, and only in a designated passing area.

16. Announce Changes of Gait:

- Riders should announce their intention to change gaits (walk, trot, canter) to prevent surprises for other riders.

17. Maintain Safe Distances:

- Riders should maintain a safe distance from each other to avoid crowding and potential accidents.

18. No Jumping without Permission:

- Jumping is only allowed with the explicit permission of the instructor or facility manager.

19. Controlled Mounting and Dismounting:

- Riders must mount and dismount in designated areas, ensuring control of their horse at all times.

20. No Unattended Horses:

- Horses should not be left unattended in the arena. A responsible adult should be present when a rider is not mounted.

21. Respect for Instructors and Other Riders:

- All riders should show respect for instructors, fellow riders, and their horses.

22. No Unauthorized Training Equipment:

- Only approved training equipment should be used in the arena, and its use must be authorized by the instructor.

23. Cell Phone Use:

- Cell phone use should be limited to emergencies only. No texting or talking while riding.

24. Emergency Procedures:

- Establish and communicate emergency procedures, including how to exit the arena quickly and safely in case of an emergency.

25. No Dogs in the Arena:

- For safety reasons, dogs are not allowed in the riding arena.

26. Arena Maintenance:

- Report any maintenance issues with the arena footing, fencing, or lighting promptly.

27. Arena Hours:

- The arena is open from 10 am to 3 pm on designated days.

28. Glass:

- No glass is allowed in the arena.

29. Smoking:

- No smoking is allowed on site.

“NOTICE TO ALL”

28. Take Your Manure with You:

- Riders are responsible for cleaning up and taking their horse's manure with them to help keep maintenance costs down.

29. Guest Policy:

- Establish rules for guests and visitors in the arena, including whether they are allowed to ride and any associated fees.

30. Compliance with Facility Policies:

- All riders must adhere to the facility's overall rules and policies.

31. Right to Refuse Service:

- Equine Event Services reserves the right to refuse service to anyone for non-compliance with facility rules or for any other reason deemed necessary for the safety and well-being of participants and horses. Remember to prominently display these rules at the entrance of the arena and communicate them regularly to riders. Regular reviews and updates will help ensure a safe and enjoyable environment for everyone involved.

