**TERMS & CONDITIONS**

GENERAL

* All purchases are non-refundable and non-transferable*.*Packages may not be shared.
* Every effort is made to hold class on time. The schedule is subject to change without prior notice. Please send an email or a text message for the most up-to-date schedule.
* All purchases of services are final. No refunds or credits are provided.
* Rates may increase periodically.
* Packages or periodic promotions do expire.
* Terms, Conditions, and Fees are subject to change without prior notification.
* It is the responsibility of the student to notify teachers of any previous injury, illness, or conditions that may impact their practice.
* In attending classes with Arzu Cohen, you agree that neither you, your heirs, assigns or legal representatives will sue or make any other claims of any kind whatsoever against Arzu Cohen for any personal injury, property damage/loss, or wrongful death, whether caused by negligence or otherwise.

CLASS CANCELLATIONS & BOOKING ETIQUETTE

* Class cancellations are required **24** hours prior to the start of a reserved class.
* Cancellations received less than **24** hours in advance will be charged the full amount of the class or event.
* Cancellations are required to be made by contacting directly via phone or email.
* No shows will be charged the full amount of the class or event.
* Workshops, events, retreats and trainings are non-refundable.
* Credits will not be provided for enrollment canceled by students.
* If you cancel at short notice please do so at your earliest convenience to make your space available to others.

*By my signature below I understand and agree to the above terms and conditions*.

*Print Name:* *Signature:* *Date:*