Care Management - Rights & Abuse

#### Mower's Ark CIC 50 Broadway, Kettering, Northamptonshire, NN15 6DD

Review Sheet	
Last Reviewed 01 Aug '19	Last Amended 14 Aug '17 Next Planned Review in 12 months, or sooner as required.
Business impact	Changes are important, but urgent implementation is not required, incorporate into your existing workflow.
Reason for this review	Scheduled review
Were changes made?	Yes
Summary:	Revised policy to ensure compliance with the Prevent duty
Relevant legislation:	<ul> <li>The Counter-Terrorism and Security Act 2015</li> <li>Children Act 1989</li> <li>Equality Act 2010</li> <li>Health and Social Care Act 2008 (Registration and Regulated Activities) (Amendment) Regulations 2015</li> <li>Public Interest Disclosure Act 1998</li> <li>Children Act 2004</li> <li>Mental Capacity Act Code of Practice</li> <li>The Care Act 2014</li> <li>Mental Capacity Act 2005</li> <li>Human Rights Act 1998</li> </ul>
Underpinning knowledge - What have we used to ensure that the policy is current:	<ul> <li>Author: NICE, (2018), <i>Decision-making and mental capacity - Guidelines NG108</i>.</li> <li>[Online] Available from: <u>https://www.nice.org.uk/guidance/ng108</u> [Accessed: 10/18/2018 10:27:37 AM]</li> <li>Author: Home Office, (2015), <i>Revised Prevent duty guidance</i>. [Online] Available from: <u>https://www.gov.uk/government/publications/prevent-duty-guidance</u> [Accessed: 7/4/2017 12:00:00 AM]</li> </ul>
Suggested action:	<ul> <li>Notify all staff of changes to policy</li> <li>Training sessions</li> <li>Discuss in team meetings</li> <li>Confirm relevant staff understand the content of the policy</li> <li>Encourage sharing the policy through the use of the QCS App</li> </ul>



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# 🕖 1. Purpose

**1.1** This policy sets out Mower's Ark CIC's strategies and procedures to protect vulnerable Supported Individuals and staff from being radicalised or exposed to extremist views.

**1.2** To provide staff with a clear and reliable framework to enable them to identify and report concerns surrounding staff, Supported Individuals and other members of the public if they have concerns regarding potential radicalisation. Concerns may also relate to any agency staff, contractors, trainees, apprentices or anyone who comes into contact with Mower's Ark CIC.

**1.3** To support Mower's Ark CIC in meeting the following Key Lines of Enquiry:

Key Question	Key Line of Enquiry (KLOE)
CARING	C2: How does the service support people to express their views and be actively involved in making decisions about their care, support and treatment as far as possible?
SAFE	S1: How do systems, processes and practices keep people safe and safeguarded from abuse?
SAFE	S2: How are risks to people assessed and their safety monitored and managed so they are supported to stay safe and their freedom is respected?

1.4 To meet the legal requirements of the regulated activities that Mower's Ark CIC is registered to provide:

- The Counter-Terrorism and Security Act 2015
- Children Act 1989
- Equality Act 2010
- Health and Social Care Act 2008 (Registration and Regulated Activities) (Amendment) Regulations 2015
- Public Interest Disclosure Act 1998
- Children Act 2004
- Mental Capacity Act Code of Practice
- The Care Act 2014
- Mental Capacity Act 2005
- Human Rights Act 1998

## 😚 2. Scope

2.1 The following roles may be affected by this policy:

- All staff
- 2.2 The following Supported Individuals may be affected by this policy:
- Supported Individuals

2.3 The following stakeholders may be affected by this policy:

- Family
- Commissioners
- Local Authority
- I NHS
- Police



## 3. Objectives

**3.1** To ensure Mower's Ark CIC meets its obligations under the Prevent agenda and follows local procedures.

**3.2** The main objective of this policy and procedure is to ensure that staff are fully engaged in being vigilant about radicalisation; that they overcome professional disbelief that such issues will not happen here and ensure that they work alongside other professional bodies and agencies to ensure that Supported Individuals and staff are safe from harm.

## 4. Policy

**4.1** Though Mower's Ark CIC believes that it is unlikely an incident of radicalisation will occur within The Home, we realise that we must remain fully informed about the issues which affect the local area, city and society in which we deliver care and support, and that we have a duty to safeguard the well-being of the people who use our services as well as the staff supporting them.

Mower's Ark CIC recognises that radicalisation is not a one-off event that happens to individuals. It is a series of contacts and episodes that can result in potential terrorist acts. It is, therefore, essential that Mower's Ark CIC's staff working with individuals who display behaviours or comment upon potential incidents of concern, understand the responsibilities in relation to 'Prevent' and how that works within a safeguarding context.

We understand that it is unlikely that the ongoing protection of that individual and the resolution of the concerns will be the sole responsibility of one organisation. As such, it is essential that a robust network is developed to ensure effective multi-agency working and Mower's Ark CIC will ensure it works in partnership with other agencies to promote the well-being of any individuals and meets Prevent duty obligations. **4.2** Every member of staff recognises that safeguarding against radicalisation and extremism is no different to safeguarding against any other vulnerability in today's society. The Protecting Vulnerable People from Radicalisation Policy and Procedure sets out our beliefs, strategies and procedures to protect vulnerable individuals from being radicalised or exposed to extremist views, by identifying who they are and promptly providing them with support. We will ensure that Mower's Ark CIC's staff receive the training and supervision required to safeguard the individuals we care for and that we respond appropriately and proportionally to concerns raised.



# 5. Procedure

## 5.1 Factors Triggering Radicalisation

Evidence suggests that there is no obvious profile for a person who is likely to become involved in a terrorist-related activity nor a single indicator for when a person might move to support extremism. However, the increasing body of information indicates that factors thought to relate to the personal experiences of vulnerable individuals affect the way in which they relate to their personal environment and may make them susceptible to exploitation or supporting terrorist activities. Mower's Ark CIC should ensure that staff are aware of the factors that may trigger radicalisation which include, but are not limited to, peer pressure, influence from other people or the Internet, bullying, crime and anti-social behaviour, family tensions, race/hate crime, lack of self-esteem or identity, prejudicial behaviour and personal or political grievances.

#### 5.2 Indicators of Concern

Indicators that staff may observe or identify regarding individuals' behaviour or actions may include the following:

- Spending increasing time in the company of other suspected extremists
- Changing their style of dress or personal appearance to accord with the group
- Day-to-day behaviour becoming increasingly centred on an extremist ideology, group or cause
- Loss of interest in other friends and activities not associated with the extremist ideology, group or cause
- Possession of materials or symbols associated with an extremist cause
- Attempts to recruit others to the group/cause
- Communications with others that suggest identification with a group, cause or ideology
- Using insulting or derogatory names for another group
- Increase in prejudice-related incidents committed by that person which may include:
  - Physical or verbal assault
  - Provocative behaviour
  - Damage to property
  - Derogatory name-calling
  - Possession of prejudice-related materials
  - Prejudice related ridicule or name-calling
  - Inappropriate forms of address
  - Refusal to co-operate
  - Attempts to recruit to prejudice-related organisations
  - Condoning or supporting violence towards others

#### 5.3 Consent

- People who are vulnerable to violent extremism or radicalisation are more likely to be reached by supportive services if issues of consent are handled with sensitivity and there is an informed understanding of the issues
- Before making a referral, staff should respond to all concerns, by clarifying the information
- For children, this will ordinarily involve talking to the child/young person and their family (unless the family is implicated in potential extremism), and to other professionals working with the child/young person. Any referral should be made with the young person/family's knowledge and consent unless to do so would place the child/young person at risk of harm
- For adults (over 18 years old), practitioners should seek the consent of the person who may be at risk of extremism or radicalisation before taking action or sharing information. In some cases, where a person refuses to consent, information can still lawfully be shared if it is in the public interest to do so. This may include protecting someone from serious harm or preventing crime and disorder
- When there are grounds to doubt the capacity of those aged 16 and over, steps need to be taken to provide support to enable them to give informed consent to be referred to the Channel Panel. Refer to

the Mental Capacity Act 2005 for further information

#### 5.4 Referral to Channel Panel

Concerns expressed by Mower's Ark CIC that an individual may be vulnerable to radicalisation does not mean that Mower's Ark CIC thinks the person is a terrorist. It means that Mower's Ark CIC is concerned they are prone to being exploited by others and so the concern is a safeguarding matter.

Mower's Ark CIC MUST raise any concerns with PREVENT Leads as soon as possible or with any of the key contacts in the CCG, the Police or Crimestoppers

- Any agency or member of the public can make a referral to Channel. Mower's Ark CIC needs to consider its local safeguarding procedures in the first instance and whenever there is a concern that someone is vulnerable to radicalisation staff should consult with the Safeguarding Lead within Mower's Ark CIC. The Safeguarding Lead should then provide support in making the decision as to whether a referral to the Channel Panel is needed and if this is the appropriate route
- Referrals should be made without delay where there are concerns about significant harm, or directly to the Police on 999 if there is an imminent risk of harm
- Mower's Ark CIC should identify the local Prevent Lead in case advice is needed
- If Mower's Ark CIC is asked to provide information to the Channel Panel or Prevent Multi-Agency Group, it is Mower's Ark CIC's responsibility to respond within a set time frame outlined by the Prevent Chair and/or Administrator. It is also Mower's Ark CIC's responsibility to notify the Channel Panel of relevant changes in circumstances or provide an update on progress/intervention

#### 5.5 Training

- WRAP (Workshop to Raise the Awareness of Prevent) is an hour/2 hour long DVD led interactive workshop. It is aimed at frontline staff as well as the community
- The National Counter-Terrorism Policing Headquarters (NCTPHQ), in conjunction with the College of Policing, have developed a general awareness e-learning package for Channel. This e-learning is not a substitute for WRAP training. The package includes:
  - Information on how Channel links to the Government's Counter-Terrorism Strategy (CONTEST) through the Prevent strategy
  - Guidance on how to identify people who may be vulnerable to being drawn into terrorism
  - How to refer them to the Channel process

The training can be accessed here: <u>http://course.ncalt.com/Channel\_General\_Awareness/01/index.html</u> **5.6 Whistleblowing** 

Where there are concerns about extremism or radicalisation, Staff will be encouraged to make use of Mower's Ark CIC's internal systems to whistleblow or raise any issues in confidence.



# 8. Definitions

#### 6.1 Radicalisation

Radicalisation refers to the process by which a person comes to support terrorism and extremist ideologies associated with terrorist groups

#### 6.2 Extremism

The UK Government defines extremism as vocal or active opposition to fundamental British values including democracy, the rule of law, individual liberty and mutual respect and tolerance of different faiths and beliefs

#### 6.3 Contest

CONTEST is the overall UK strategy for Countering Terrorism

#### 6.4 Channel

- Channel is a key element of the Prevent strategy. It is a multi-agency approach to protect people at risk from radicalisation. Channel uses existing collaboration between local authorities, statutory partners (such as the education and health sectors, social services, children's and youth services and offender management services), the Police and the local community to:
  - Identify individuals at risk of being drawn into terrorism
  - Assess the nature and extent of that risk
  - Develop the most appropriate support plan for the individuals concerned

#### 6.5 Terrorism

Terrorism is defined in the Terrorism Act of 2000 (TACT 2000) as an action that endangers or causes serious violence to a person or people, causes serious damage to property or seriously interferes or disrupts an electronic system. The use of threat must be designed to influence the Government or to intimidate the public and is made for the purpose of political, religious or ideological gain

#### 6.6 Vulnerability

Vulnerability, in the context of Prevent, describes a person who is susceptible to extremist messages and is at risk of being drawn into terrorism or supporting terrorism. It is a wider definition than the definition of vulnerability within the Care Act. In the Care Act, specific adult safeguarding duties apply to any adult who has care and support needs, is experiencing, or is at risk of abuse or neglect and who is unable to protect themselves because of their care and support needs

#### 6.7 WRAP

 WRAP – Workshop for Raising Awareness of Prevent. This is nationally prescribed training aimed at specific relevant staff

### 6.8 Prevent

PREVENT is a national programme that is prioritised at a local level according to the risks we face. Section 26 of the 2015 Counter Terrorism and Security Act places a duty on certain bodies to have 'due regard to the need to prevent people from being drawn into terrorism'. Any community can be affected by the threat of terrorism but the nature and extent of the threat will vary across the country; local responses need to be appropriate and proportionate to local circumstances. The Government's PREVENT strategy focuses on stopping people becoming terrorists or supporting terrorism. It is part of the Government's counter-terrorism strategy CONTEST, which is led by the Home Office. The PREVENT strategy is about recognising when vulnerable individuals are being exploited for terroristrelated activities

PREVENT has 3 national objectives:

- Objective 1: respond to the ideological challenge of terrorism and the threat we face from those who promote it
- Dejective 2: prevent people from being drawn into terrorism and ensure that they are given appropriate advice and support. Channel is a key part of the Government's work to prevent terrorism and is a multi-agency approach to identifying and supporting vulnerable individuals
- Dejective 3: work with sectors and institutions where there are risks of radicalisation which we need to address



#### Care Management - righte a risace

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## Key Facts - Professionals

Professionals providing this service should be aware of the following:

- Before making a referral, staff should respond by clarifying the information and undertaking an initial fact find
- There is no obvious profile for a person who is likely to become involved in terrorist-related activity or a single indicator for when a person might move to support extremism
- Staff should undertake safeguarding and Prevent training

## Key Facts - People affected by the service

People affected by this service should be aware of the following:

For adults (over 18 years old), practitioners should seek the consent of the person who may be at risk of extremism or radicalisation before taking action or sharing information

## Further Reading

As well as the information in the 'underpinning knowledge' section of the review sheet we recommend that you add to your understanding in this policy area by considering the following materials:

#### **Prevent E-Learning Training**

- https://www.elearning.prevent.homeoffice.gov.uk/
- http://course.ncalt.com/Channel General Awareness/01/index.html

## Outstanding Practice

To be 'outstanding ' in this policy area you could provide evidence that:

- Staff receive training on safeguarding and have regular updates on their training
- There is evidence of multi-agency partnerships and working in relation to safeguarding
- Mower's Ark CIC has a procedure in place for reviewing all safeguarding concerns and understanding the root cause and lessons learned
- The wide understanding of the policy is enabled by proactive use of the QCS App

