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Good Faith Estimate

Under the law, health care providers shall provide clients **who do not have insurance coverage or who choose not to use insurances** with an estimate of the bill for medical items and services. *

You have the right to receive a Good Faith Estimate (GFE) for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment and hospital fees. Make sure your health care provider gives you a Good Faith Estimate in writing prior to your appointment. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before your scheduled appointment. A printable version of our standard Good Faith Estimate for general therapy services is available under drjackiejiangandassociates.com/finances.

If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill. You have the right to negotiate the bill with our office, or start a dispute resolution process with the U.S. Department of Health and Human Services (HHS). If you choose to use the dispute resolution process, you must start the dispute process within 120 calendar days of the date on the original bill. There is a \$25 fee to use the dispute service.

As for most disputes, the dispute between a client and a facility may directly or indirectly impact the therapeutic and clinical process. Please do communicate your concerns with your therapist, trying to resolve the issue amicably.

For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call CMS at 1-800-985-3059.

* Forensic evaluations and clients using insurance benefits are excluded from this regulation.