



## Fit Paw Nutrition – Corporate Service Limitations

### Introduction

At Fit Paw Nutrition, our goal is to support pets and their families with compassionate, evidence-informed nutrition and wellness guidance. To ensure clarity, transparency and safe collaboration with your veterinary team, the following Service Limitations and Terms outline the scope of our work, client responsibilities, and the standards you can expect from us. These guidelines help protect both pets and their humans while ensuring the highest quality of care.

#### 1. Scope of Service

All services provided are educational, nutritional, and supportive in nature. We do not diagnose medical conditions, prescribe medications, or replace the essential role of a licensed veterinarian.

#### 2. Veterinary Collaboration

Clients must maintain an active relationship with a veterinarian. We may request medical records or refer clients back to their veterinarian when symptoms, risks, or concerns are outside our scope.

#### 3. Not a Substitute for Emergency Care

Nutrition and wellness consultations are not designed for urgent or emergency situations. Any sudden or serious symptoms must be addressed by a veterinary clinic or emergency hospital.

#### 4. Accuracy of Information

Recommendations are based on the information clients provide. We cannot be held responsible for outcomes related to incomplete or inaccurate health history, feeding details, or behavior descriptions.

#### 5. Individualized Outcomes

Every pet and breed responds differently. While we aim for the best possible results, we cannot guarantee specific outcomes in weight loss, appetite, energy, symptom changes, or behaviour.

#### 6. Client Responsibilities

Clients agree to follow provided instructions safely, monitor their pet's response, use ingredients and supplements as directed, and seek veterinary care when needed.

#### 7. Recipe, Ingredient & Supplement Use

Only suggested ingredients and supplements should be used as instructed. Adverse reactions or issues arising from substitutions or unauthorized changes are outside our responsibility.



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### **8. Follow-Up & Revisions**

Follow-up sessions may be needed for adjustments. Significant recipe, fitness, or behavior-plan revisions may require an additional fee.

### **9. Payment & Cancellation Policies**

Services must be paid according to the terms provided at the time of booking. Rescheduling or cancellations within the stated window (typically 24–48 hours) may incur fees.

### **10. Confidentiality**

All client and pet information is kept secure and confidential and is shared only with client consent or when legally required.

For more information, please contact:

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