

You're also part of [Latinos Unidos](#), another nonprofit working to bring bilingual resources to Spanish speakers in Newton. About [20% of the city is Hispanic](#). In your role as city manager, are you working on anything to better communicate with the Latino population?

As part of our engagement framework that we're working on right now to build public trust, a piece of that is engaging with our Latino community. Because it is such a big percentage of our community that we're not meeting their needs.

I think we haven't gotten to the place where we're like, "OK, we need to start meeting people halfway." And that means speaking to them in Spanish.

My director of communications ... she has seen the need. But you need support. You need support of not only your director levels, you need support of your city manager and your commission. And until that support is all there, you can't really move forward with programming.