

KAREVOYANCE CREDIT, REFUND AND MAKEUP POLICY



MEMBERSHIP REQUIREMENT

1. Membership is not required.

ENROLLMENT

2. Space is limited. Register early.
3. Each group program or clinic requires a minimum of three (3) enrolled students.
4. Acceptance into a class is based on meeting skill level requirement, if applicable.

PAYMENT

5. Full payment must be received at time of registration.
6. If a participant enrolls in a class after the start of a session, then a prorated fee will apply.
7. Visa, MasterCard, Discover, and American Express accepted.

REFUNDS & CREDITS

8. A registration fee is non-refundable except as follows:

A. For medical reasons, a prorated refund or credit shall be given from the date the refund is requested when accompanied by a doctor's statement explaining the nature and duration of injury or illness.

B. A full refund shall be given should a player drop a class before the start of the session.

C. A prorated refund or credit shall be given should a class be cancelled after the start of the session.

D. A student who does not meet the skill level requirement will be asked to change to a compatible class or given a prorated refund or credit. Based on availability.

E. Refunds, credits, and prorated fees require approval from Karevoyance leadership.

F. We recognize that our participants live busy lives, and therefore we offer three types of registration options: session (program), monthly (if available), or drop-in (clinic). We do not offer make-ups for missed classes for session and monthly program registration. In the event of unique circumstances such as injury or illness, we will do our best to schedule a make-up with a minimum of 48 hours notice; limit two per session. Please contact Mehdi EL-Kheddiwi at mehdi@karevoyance.com