

THEA M. PETERS

SENIOR MEDICAL CODER AND AUDITOR

PROFESSIONAL SUMMARY

Experienced professional with expertise in medical coding and auditing, skilled in ensuring coding accuracy and compliance across various healthcare departments. Proficient in healthcare software applications and adept at collaborating with cross-functional teams to improve processes and data integrity. Seeking to leverage skills in a Medical Coder and Auditor role to enhance revenue cycle management and provider relations.

Career Highlights:

Directed a multi-facility audit initiative, designing and implementing workflow processes while adapting and refining them in response to evolving project requirements.

Contributed to a project focused on reviewing and auditing Emergency Medicine denials, helping the team recover \$5 million in revenue.

Act as a key resource for colleagues by researching and answering questions related to coding, policy, and workflow across multiple projects.

SKILLS

- Epic
- Medical Records Auditing
- Communication
- Electronic Medical Records (EMR)
- Critical-Thinking Abilities
- Healthcare Regulations
- Provider Relations
- Cerner
- Leadership
- Cross Functional Teams Collaboration
- Workflow Analysis & process documentation
- Clinical Information Systems
- Process Improvement
- Revenue Cycle

EXPERIENCE

PHYSICIAN SUPPORT SPECIALIST

JAN 2018 - PRESENT | Sound Physicians, Tacoma, WA

- Offer coding support to providers in the Critical Care, ED, and Hospital Medicine departments.
- Conduct both concurrent and retrospective coding reviews, providing detailed feedback to help providers improve documentation and coding accuracy.
- Evaluate medical record requests from payors to support claims for services rendered.
- Conduct medical necessity audits by reviewing denied claims for diagnosis and procedure codes, making corrections as needed to ensure compliance with coding standards and guidelines.

CONTACT

📞 615-438-0353

✉ Theampeters@gmail.com

📍 Grand Island, FL

- Communicate with providers via email and phone to answer coding-related questions and assist in resolving documentation or billing issues.
- Researched and resolved payer denials for CPT and ICD-10 codes.

MEDICAL CODER

JUN 2018 - AUG 2021 | CIOX HEALTH, Nashville, TN

- Verified diagnosis and procedure codes for a variety of departments - ancillary, facility, and profee coding.
- Maintained a 95% or higher accuracy rating on audits.

CODING SPECIALIST

JAN 2016 - OCT 2017 | Vanderbilt Medical Group Pediatrics, Nashville, TN

- Coded Nicu and Newborn Nursery records and maintained 95% or higher accuracy rating.
- Learned General Pediatrics Inpatient, including several consulting services.
- Identified and accurately coded bedside procedures.

CODING SPECIALIST

NOV 2013 - FEB 2016 | Vanderbilt Medical, Nashville, TN

- Coded ED records with 95% or higher accuracy facility and profee coding.
- Communicated with providers to ensure completion of documentation.
- Maintained quality and productivity standards.

REVENUE CYCLE REPRESENTATIVE

SEP 2012 - JUN 2013 | University of Iowa Hospitals and Clinics, Iowa City, IA

- Coded records received daily from Family Practice Physicians.
- Maintained spreadsheets for audits on EM coding and facility coding.
- Maintained 48-hour turnaround on hold bills - denials and edits.

EDUCATION

Completed coursework towards MASTER OF SCIENCE in HEALTH INFORMATICS

MAY 2023 | University of San Diego

Completed coursework towards BACHELOR OF APPLIED SCIENCE in HEALTH INFORMATION MANAGEMENT AND INFORMATICS

JUN 2013 | The College of St. Scholastica

Completed coursework towards ASSOCIATES OF APPLIED SCIENCE in HEALTH INFORMATION TECHNOLOGY

MAY 2009 | Kirkwood Community College

CERTIFICATIONS

- Registered Health Information Technologist (RHIT)

WEBSITE, PORTFOLIO AND PROFILES

<https://www.linkedin.com/in/theampeters/>
Theampeters.com