MCMINNVILLE ELECTRIC SYSTEM ILLUMINATIONS

McMinnville Electric System is celebrating Public Power Week, October 6th-10th, along with approximately 2,000 other community-powered, not-for-profit electric utilities that collectively provide electricity to 55 million Americans across 49 states and five U.S. territories. Since we operate right here in McMinnville and serve our friends and neighbors, we care a great deal about customer service, helping folks save energy and money, and providing the most reliable service possible. We are working hand-in-hand with customers and community leaders to make sure our utility reflects the long-term goals and needs of members of our community. Through this effort, we can keep homes, schools, businesses, and public places powered year-round. We thank you for your continued support of public power and the dedicated employees that work hard to keep your

Stop by on **Friday, October 10th** to celebrate with us. Festivities include:

- *A chance to win one of ten door prizes
- *One free LED lightbulbs for all customers
- *Special Public Power Week treats

lights on!

* Friday, October 10th stop by 8:00 am-12:00 pm for popcorn and a cold Dr. Pepper!

September/October 2025



CONGRATULATIONS TO TERESA BOREN, RECIPIENT THE 2025 TMEPA STAFF EXCELLENCE AWARD!

Celebrate Public Power Week with us October 6th-10th.





Welcome to MES!



Isaac Turner, Lineman



Aiden Grissom, Apprentice Lineman



Heather Campbell, Customer Service



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MES, TVA, & Meals on Wheels Partner to Serve McMinnville



MES partnered with Meals-on-Wheels to distribute lightbulbs donated by TVA this month.

FREQUENTLY ASKED QUESTIONS

Spotlight: Summer Student Support



This summer, JonCollin Womack joined the Engineering and Operations team as student support. When asked why he wanted to do this, he said, "Since my dad has worked here for 20 years, I thought getting to see stuff behind the scenes would be pretty cool." His favorite part of the job was learning to run the chipper. In the future, JonCollin thinks he might like to "do something similar to my dad or the linemen because I have enjoyed this summer. That would be cool." We have enjoyed having you here, JonCollin! Best wishes for a great school year.

What are my options to pay my bill?

Customers can use choose one of the following to pay their bill: 1. Quick Pay on our website 2.24/7 interactive phone line 3. MES Power App 2

How do I enroll in bank draft?

Customers can enroll in bank draft on our website. We also offer debit/credit card draft and that can be set up in your MES online account.

How do I access my online account?

In order to access your online account, we need a valid email and phone number. Once you have provided those to MES, visit our website at mesystem.net and click **Pay My Bill** and then sign in. Click **Create Account** and follow the steps to create a new user. You can pay your bill, view your statements, and manage your contact information all by using this portal!

What she my power

What should I do if my power goes out?

When the power goes out, chances are MES is already on it! To report a power outage please call (931) 473-3144. Our crews will work as quickly as possible to restore power back to your home/business.

When is my bill due?
Bills are due on the 17th of each month.