

Capability Statement



**Elevating Government Workspaces Through
Expert Cleaning Solutions**

NAICS Code 561720

Duo Cleaning Company is a minority own, small business that provides top-tier cleaning services, focusing on enhancing government work environments. We ensure facilities are not just clean but conducive to productivity and comfort. Our commitment to excellence in cleanliness and safety positions us as a reliable partner for government facilities nationwide, helping them maintain focus on their core missions.

Accept Government-wide Purchase Card-Small Business

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Core Competencies

- **Highly Trained Staff:** A team of professionals trained in best practices for cleaning, safety, and security, particularly in sensitive government environments.
- **Customized Cleaning Solutions:** Ability to tailor cleaning services to the unique needs of each government facility, ensuring maximum effectiveness.
- **Efficient Operations Management:** Streamlined operational processes to ensure timely and cost-effective service delivery without compromising quality.
- **Comprehensive Risk Management:** Effective risk management strategies to identify, assess, and mitigate potential risks associated with cleaning services.
- **Responsive Customer Service:** A dedicated customer service team capable of promptly addressing and resolving any issues or special requests.
- **Transparent Billing and Reporting:** Clear and transparent billing practices along with detailed reporting for accountability and trust.

Experience

- The Richland Players Theater- WA 22'- now
- Pacific Office Solutions- WA 22'-now
- Vista Pain Center- WA 22'- 2023-25
- Re-Bath bathroom remodel -WA 18'-now
- Luxe Locker- WA 22'-now
- Alliance Womans Health- WA 21'-2022
- Valentine Roofing- WA 20'- 2021
- Servpro Redmond- WA 18'-2020

Tri-Cities

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POC

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About DUO Cleaning

Duo Cleaning Company is committed to empowering businesses and busy professionals by providing top-notch cleaning services. Our goal is to create immaculate, efficient work environments, allowing our clients to focus on their customers and career growth. We understand the value of time and peace of mind; hence, our services are designed to offer more than just cleanliness. By entrusting us with your cleaning needs, you gain a reliable partner who contributes to your professional success and ensures your workspace reflects your dedication and professionalism.



The Richland Players (\$15,500)- Duo Cleaning Company ensures the Richland Players Theater in Richland, WA, shines for every performance. Our team expertly sanitizes 10 bathrooms, a 3,000-square-foot theater with 300 seats, and maintains a 1,000-square-foot dressing area. We focus on thorough cleaning, from vacuuming carpets to dusting surfaces, guaranteeing a spotless, show-ready venue each week.

POC- Ron Harman (509) 531-0079- vp.operations@richlandplayers.org



Pacific Office Solutions (\$6480 Prime Contractor)- At Pacific Solutions, a leading paper distributor in Richland, WA, Duo Cleaning Company plays a crucial role in maintaining a professional and clean workspace. Our team diligently cares for their 2,000 sq ft office space and 3 bathrooms, ensuring a spotless and orderly environment. Our thorough cleaning services enable the Pacific Solutions team to concentrate fully on their clients and business operations, without the distraction of maintaining their office space.

POC- Yulie Chacon (509) 375-5040- ychacon@posolutions.com



Vista Pain Center (\$6240 Prime Contractor)- For Vista Pain Center, a prominent medical office in Kennewick, WA, Duo Cleaning Company ensures a meticulously clean and comfortable environment. Our dedicated team efficiently manages their 2,500 sq ft office space and maintains 8 bathrooms, focusing on creating a hygienic and welcoming atmosphere. Our thorough cleaning services are tailored to meet the high standards of medical facilities, contributing to the comfort and care of their patients during every visit.

POC- Jean You (509) 430-3398- jeanyou2014@gmail.com



Rebath Bathroom Remodel (\$5200 Prime Contractor)- At ReBath, a renowned bathroom remodel company with two locations in Richland, WA, Duo Cleaning Company provides expert cleaning services tailored to their unique needs. Each site, approximately 1,000 sq ft, including office spaces and two bathrooms, receives our meticulous attention. We ensure these creative and busy spaces are maintained with the highest standards of cleanliness, reflecting the quality and professionalism ReBath is known for. Our services not only enhance the aesthetic appeal of their offices but also support a productive and healthy environment for their staff and clients.

POC- Anna Wick (425) 785-4911- Anna@tricitresrebath.com



Luxe Locker (\$3600 Prime Contractor)- At Luxelocker in Richland, WA, a premier storage facility known for selling and renting large storage spaces, Duo Cleaning Company provides essential janitorial services to enhance their facility's cleanliness and functionality. Our team meticulously maintains three bathrooms, complete with showers, ensuring they are always hygienic and presentable for clients and staff. Additionally, we offer specialized cleaning services for storage spaces as needed, helping to keep the entire facility in top condition. Our attention to detail and commitment to cleanliness play a vital role in supporting Luxelocker's reputation for quality and customer satisfaction.

POC- Erik Foerstner (928) 486-8953- kazlin.chandless@luxelocker.com



Alliance Womens Health (\$20,400 Prime Contractor)- For Alliance Woman's Health, a comprehensive medical clinic in Pasco, WA, Duo Cleaning Company delivers daily janitorial services to their expansive 12,000 sq ft facility. With over 20 examination rooms and 10 bathrooms, our dedicated team ensures every inch of the space meets the highest standards of cleanliness and hygiene. Our thorough, daily maintenance routine is designed to provide a safe, sanitary, and welcoming environment for both patients and healthcare professionals. Our commitment to cleanliness at Alliance Woman's Health is integral to supporting their mission of providing top-quality healthcare services.

