

Recovery Ready Patient Hire Guide & Terms and Conditions

Thank you for choosing Recovery Ready. Our goal is to make your recovery as comfortable and convenient as possible. Please read the following information before using your Game Ready® system.

Before You Begin:

- Watch the Game Ready setup video: <https://www.youtube.com/watch?v=bvGN-avRpzk&t=7s>
- Read the manufacturer's warnings and precautions at www.gameready.com.
- Contact your surgeon or healthcare professional if you have any questions regarding suitability.

Contraindications – Do NOT use the Game Ready System if you have:

- Acute inflammatory phlebitis.
- A history or current signs of deep vein thrombosis (DVT) or pulmonary embolism.
- Significant arteriosclerosis or vascular ischaemic disease in the treatment area.
- A condition where increased venous or lymphatic return is not appropriate (for example carcinoma).
- Decompensated hypertonia.
- Significant vascular impairment including cryoglobulinemia, sickle-cell disease, paroxysmal cold haemoglobinuria or serum cold agglutinins.

Hire Terms:

- Payment is required before delivery unless otherwise agreed.
- The hire period starts on the day your equipment is delivered or collected.
- Recovery Ready retains ownership of all rental equipment.
- Extensions require at least 5 business days' notice and are subject to availability.
- The hirer is responsible for the equipment from delivery until collection.
- Loss, theft or damage may incur repair or replacement costs.
- Equipment must be repacked as instructed for collection.
- Recovery Ready does not provide medical advice. Always follow your treating clinician's recommendations.
- Recovery Ready is not liable for injury or consequential loss arising from equipment use.





- Your personal information is handled in accordance with Australian privacy requirements.

Need Help?

- Phone: 0428 592 572
- Email: info@recoveryready.com.au
- Website: www.recoveryready.com.au

Acceptance:

By paying your invoice, accepting delivery or using the equipment, you confirm that you have read this document, watched the setup video, understand the contraindications, and agree to Recovery Ready's hire terms and conditions.



**RECOVERY
READY**



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