

STAY INFORMED ABOUT COVID-19 AND OUR NEW PROTOCOLS TO SAFELY DELIVER CARE TO ALL PATIENTS

We're taking every action possible to protect our patients, our clinical staff and the community. We've made some modifications to our patient care processes at IEP Healthy Urgent Care Novi and Southfield so you can safely access treatment for all your urgent care needs.

- Our waiting room is closed, our front door is locked, and our registration is now paperless.
- When you schedule a visit, a confirmation text will be sent to your phone.
- When you arrive for your scheduled appointment time, you can call or text us that you have arrived.
- All visits start while you are seated in the comfort of your vehicle.
- Our providers will discuss your illnesses or health concern via phone or video conference.
- Once your phone/video discussion is complete, our providers will open the front door for you and meet you with a mask for you to wear during your visit.
- Our provider will walk you into a sanitized patient exam room.
- Certain rooms and procedure areas have been isolated for patients with non-Covid-19 related symptoms.
- The facility and exam room are sanitized after every patient encounter.
- After your visit, we will open all doorways for you and walk you through the front door to return to your vehicle.

IEP HEALTHY URGENT CARE NOVI

27204 Beck Rd
Novi, MI 48374
(248) 513-3719

OPEN 8AM-8PM
EVERYDAY

IEP HEALTHY URGENT CARE SOUTHFIELD

29169 Southfield Rd
Southfield, MI 48076
(248) 569-0820

OPEN 8AM-8PM
EVERYDAY

