

RODCOM Solutions

Remote IT Infrastructure • Network Operations • Technical Support

Service-Disabled Veteran-Owned Small Business (SDVOSB)

Company Overview

Rodcom Solutions LLC is a Service-Disabled Veteran-Owned Small Business (SDVOSB) providing remote IT infrastructure, network operations, and technical support services to federal agencies, prime contractors, and commercial organizations.

Our focus is on providing dependable technical support for network infrastructure, firewall administration, VPN technologies, network monitoring, and day-to-day IT operations. We support project work, overflow requirements, surge staffing, and ongoing operational support.

Core Capabilities

- Remote IT Infrastructure Support
- Enterprise Network Administration
- Cisco Routing & Switching Support
- Cisco Firewall (FTD/FMC) Administration
- Firewall & VPN Troubleshooting
- Network Monitoring & Incident Response
- Tier 1 / Tier 2 Technical Support
- Active Directory & Microsoft 365 Support
- ServiceNow Ticket Management
- Technical Documentation & Runbooks
- Vendor Coordination & Change Support

Technologies

Cisco Routing & Switching • Cisco FTD • Cisco FMC • VPN Technologies • OSPF • BGP • SolarWinds • Splunk • Active Directory • Microsoft 365 • ServiceNow • Cisco ISE

Professional Certifications

- CCNP Enterprise

- CCNP Security
- Cisco Certified Specialist – Network Security Firewalls
- SecurityX (CASP+)
- CySA+
- Security+
- Network+
- CCNA
- PCNSA
- ITIL Foundation

Leadership Experience

Rodcom Solutions is led by a network and security professional with more than a decade of experience supporting enterprise infrastructure, distributed locations, firewall platforms, VPN technologies, network monitoring, technical documentation, and operational troubleshooting in structured enterprise environments.

Representative Technical Experience

- Supported distributed network environments across multiple locations.
- Assisted with firewall, VPN, routing, and connectivity troubleshooting.
- Supported network monitoring platforms and infrastructure upgrades.
- Coordinated with vendors and technical teams to resolve service-impacting issues.
- Created technical procedures, network diagrams, and operational documentation.
- Participated in infrastructure modernization and operational improvement initiatives.

Why Rodcom Solutions?

- Service-Disabled Veteran-Owned Small Business
- Responsive owner-operated business
- Remote-first delivery model
- Flexible subcontract support
- Enterprise networking knowledge
- Commitment to clear documentation and communication

Company Snapshot

Item	Value
Business	Rodcom Solutions LLC
UEI	EUX4GCB4SZ71
CAGE	9XAD9
Socioeconomic	SDVOSB
Location	Fayetteville, Georgia

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Point of Contact

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