

Maxeys Water Service

\$50.00 Application Fee

Due Dates:

- Meter read by 1st of the month
- Payment is due by the date stated on the bill

If payment is not received by the due date of the bill the following procedures will begin:

- A \$1.00 or 15% late fee will immediately be assessed against the account.
- A past due notice will be noted on the next bill (appx 30 days from account due date) if payment has not been received.
- If payment is not made or a payment plan has not been proposed within 60 days of the due date, a shut off notice will be noted on the next bill.
- 15 days after the shut off notice has been issued, and payment not received, water will be shut off. There is a \$50 reconnection fee if water is shut off.

If resident reaches out to set up payment plan:

- Current month bill immediately due plus 25% of past due.
- Example: Current bill is \$60, past due amount is \$240.
Payment due is \$120.00. Next month payment is current plus \$60.00.

Payment plan will be documented on City Letterhead and signed by resident and City Clerk or Mayor.

Nonpayment within 20 days after shutting off, City may terminate water service agreement completely, and may also do so under the following circumstances:

- To prevent Fraud & Abuse
- Consumers willful disregard of the rules
- Legal processes
- Violation of cross connection and backflow prevention program
- Violation of plumbing codes
- Customer disregard of leakage of water on customer side of meter

Water may also be temporarily shut off under the following circumstances:

- Emergency repairs
- Insufficiency of water supply due to circumstances beyond control
- Direction of public authorities
- Strike, riot, flood, unavoidable accident