

## Joel Levitan Photography and Videography Client Contract and T&Cs 2024

Please see the below terms and conditions which you automatically agree to by booking and paying my invoice. If you have any questions, please feel free to get in touch with me at joel@jlphotoandvideo.co.uk or 07592544403.

### 1.0 Tax:

I am responsible for my own taxes.

### 2.0 VAT:

Please note I am not VAT registered.

### 3.0 T&Cs

#### 3.1 Cancellation:

- If cancelled under 6 months before event, a cancellation fee of 25% will be charged.
- If cancelled under a month before the event, a cancellation fee of 50% is charged.
- If cancelled under a week before the event, the FULL payment will be required.

#### 3.2 Meal:

For larger events (4+ hours):

A meal must be provided to all staff members working the night of your event.

#### 3.3 Content:

Please note, my employees and I will try our best to get everything important and most content on camera. However, we cannot guarantee we will get everything, as we may be in a different place or location capturing something else when another element is going on. Camera equipment can also sometimes fail like any other electrical device, leading to problems including missed moments or un-useable footage captured, please note this occurrence is rare but can happen on the odd occasion.

#### 3.4 Photographer/Videographer:

Please note, I have multiple photographers and videographers working for me. Everyone is of the same ability and produces the same quality photos and videos. If you would like someone specifically, please let me know ASAP and I will do my best to accommodate.

#### 3.5 Turnaround Time:

Please note due to this not being my full-time job and so not working weekdays; my turnaround times may be long. I aim to get your products to you within a month or less but may be up to two plus months depending on my availability and time. In quieter periods, I will aim to get them to you in under a month.

#### 3.6 Payment Date:

The total payment is due by the due date of the invoice.

#### 3.7 Communication:

Please note that due to this not being my full-time job; my communication may be a bit slower than usually. I am to reply within 3 working days but may be longer or shorter depending on my availability. If you need me urgently, please call me on 07592544403.

#### 3.8 Keep Period:

I keep all RAW photos/videos on file until the final product is delivered. Then I keep the final products for one year, after this period I may delete the final products. Please make sure you have downloaded and saved the products before this occurs as I cannot guarantee I will still have the video after the period of a year.

#### 3.9 Delivery:

All photos and videos are delivered digitally, the link will expire after 7 days so please make sure to have downloaded it by then. If you need an extension, please let me know ASAP. Sometimes downloads can fail and not come through, please let me know so we can send a delivery link again. If you have purchased a memory stick, this will be posted to you signed and tracked once the content is complete.