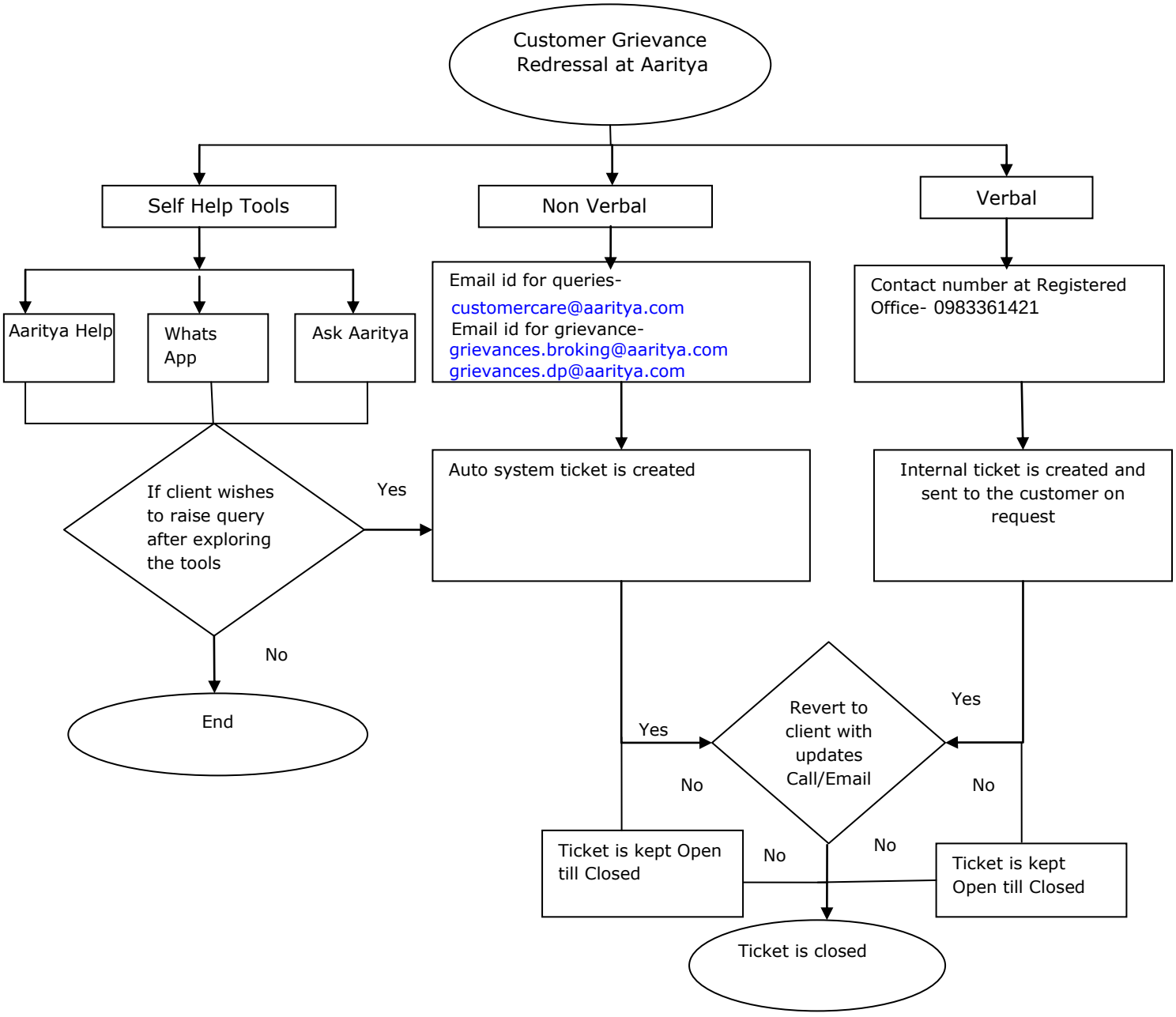
Customer Grievance Redressal at Aaritya
Self Help Tools
Non Verbal
Verbal
Aaritya Help
Whats App
Ask Aaritya
Email id for queries-
customercare@aaritya.com
Email id for grievance-
grievances.broking@aaritya.com
grievances.dp@aaritya.com
Contact number at Registered Office- 0983361421
If client wishes to raise query after exploring the tools
Yes
No
End
Auto system ticket is created
Internal ticket is created and sent to the customer on request
Revert to client with updates Call/Email
Yes
No
Yes
No
Ticket is kept Open till Closed
No
No
Ticket is kept Open till Closed
Ticket is closed