

TERMS OF SALE

AND TIPS FOR NEW OWNERS

Overview

This document will just outline our terms as a rattery when adopting from us. There is no need to sign anything, it is just extra information for you should you need it. It also will have a few tips for the first few nights home.

Terms of Sale for Tiny Paws Rattery

Tiny Paws Rattery Terms of Sale
Effective as of July 1st, 2025

Welcome to Tiny Paws Rattery where we breed rats as a hobby and developing passion. We do not service customer requests but we love to try our best to meet your wishes if available. For purposes of this agreement, "Site" refers to our website, which can be accessed at "tinypawsrattery.ca". The terms "we," "us," and "our" refer to the Company. "You" refers to you, as a user of our Site or our Service.

Please review the following terms carefully. By choosing to adopt with us, you signify your acknowledgement to these Terms of Sale. **These are non-negotiable terms and although we do not require a signature we are firm on following these terms so we will not budge on them.**

PRIVACY POLICY

The Company respects the privacy of its Service users. We only take note of your number, email, and name in order to contact you. We will keep your information on file for 1 year of inactivity in case of future adoptions; if no contact within a year your information will be removed from our records. When you access or use the Service, you signify your agreement to the Privacy Policy as well as these Terms of Use.

You agree to notify us of any changed emails/numbers only if you wish to adopt again in the future, otherwise this is unnecessary.

ONLINE CONTENT DISCLAIMER

We do not guarantee the accuracy, completeness, or usefulness of any information on the Site or the Service nor do we adopt nor endorse, nor are we responsible for, the accuracy or reliability of any opinion, advice, or statement made by other parties. We take no responsibility and assume no liability for any User Content that you or any other user or third party posts or sends via the Service. Under no circumstances will we be responsible for any loss or damage resulting from anyone's reliance on information or other content posted on the Service, or transmitted to users.

USER CONSENT TO RECEIVE COMMUNICATIONS IN ELECTRONIC FORM

For contractual purposes, you: (a) consent to receive communications from us in an electronic form via the email address you have submitted; and (b) agree that all Terms of Use, agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communications would satisfy if it were in writing. The foregoing does not affect your non-waivable rights.

We may also use your email address to send you other messages, including information about the Site or our availability. We give you the opportunity to request updates upon our first email and at any point you can reply to an email and tell us you no longer wish to receive them.

3 MONTH WARRANTY DISCLAIMER

Upon adopting your new rats, you will have 3 months to return them from the date of your pickup. We will accept most returns no questions asked but if it is medical it is something that you as their adopter will need to seek veterinary help. Just communicate with us regarding the subject and we will do our best to assist you.

If you do not have the time, funds, or passion for rats that you thought you did you can return within this time frame and receive a partial refund. The \$15 deposit is non-refundable but the remaining balance of your rat(s) can be returned to you. After this 3 month grace period you are solely responsible for rehoming your rats should you need to.

This part is not needed but during this 3 month period we would love to receive a few pictures or email updates about you and your babies! This helps us to better gauge the temperament of any line that is still starting out and it allows us to help and encourage you when you need it!

GENERAL TERMS

We may assign or delegate these Terms of Service and/or our Privacy Policy, in whole or in part, to any person or entity at any time with or without your consent. You may not assign or delegate any rights or obligations under the Terms of Service or Privacy Policy without our prior written consent, and any unauthorized assignment or delegation by you is void.

YOU ACKNOWLEDGE THAT YOU HAVE READ THESE TERMS OF USE, UNDERSTAND THE TERMS OF USE, AND WILL BE BOUND BY THESE TERMS AND CONDITIONS. YOU FURTHER ACKNOWLEDGE THAT THESE TERMS OF USE REPRESENT THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN US AND THAT IT SUPERSEDES ANY PROPOSAL OR PRIOR AGREEMENT ORAL OR WRITTEN, AND ANY OTHER COMMUNICATIONS BETWEEN US RELATING TO THE SUBJECT MATTER OF THIS AGREEMENT.

TIPS FOR NEW OWNERS

PICKUP, FIRST NIGHT HOME AND QUARANTINING

FOR PICK UP

A few days prior to your rat(s) adoption day we will contact you to discuss yours and our own availability to find a time that works best for the both of us for you to arrange pickup and/or delivery. You must show up with a carrier for your rats as this is an essential for any vet visits, travelling, future introductions, etc. If you do not have a carrier upon pickup we do offer single-use carriers for a \$2 charge for you to take home. If you wish to backout at all upon pickup for any reason, you may do so however, you will only receive partial refund - as mentioned in the above document.

FIRST FEW NIGHTS

The first few nights in a new home are super stressful for most babies as they are leaving their parents, siblings, potential cagemates, as well as us. So during this time you should allow your babies time to themselves to get used to their new environment and people without disruption. After a few nights to a week has gone by you may start bonding or introductions.

You can still see your rat(s) and put your hand in to be sniffed and inspected but try to limit outside time now. Rats also love to hide and be undercover as prey animals so please give your new pets some hideaways, empty cardboard boxes, hammocks etc to take cover in while they gain confidence in your home. Sometimes rats may not hide but choose a corner to remain in but you will be able to tell if it's out of fear or not; if they seem scared try moving a hideaway or box closer to their chosen corner so they have the option of safety if they choose.

And some of this may not even apply to you as some rats are exploratory and comfortable with themselves from day one in new homes. Every rat has a chance to react differently so it is best to come prepared!

QUARANTINING NEW RATS

It is recommended by most if not all ethical breeders that you quarantine any new rats you receive. You do not necessarily need to *avoid* them but you should avoid contact between your current rats and new rats during this period. We recommend two weeks to quarantine but you may make your own judgment calls based on your research. The reason this is done is for multiple reasons;

Should one of your new rats fall ill it will only spread to rats within the affected cage. This meaning it would stay within your new adopted pair instead of throughout your whole mischief;

This also ties back to the previous point about your rats needing an adjustment period to a new home, environment and family.

Please make sure to inform yourself of all information regarding quarantining.

TIPS FOR NEW OWNERS

BONDING AND ADOPTION BAGS

BONDING SUGGESTIONS

Once you have passed any quarantining if required you may move onto bonding with your new babies! It is best to start off with small time frames until you have gained confidence between you and your rat but once you feel more comfortable, extend the time limit. You can bond by playing with toys, playing with them in the cage or by putting them in a bonding pouch until you can eventually work your way up to free roam time.

Toys do not have to exclusively be rat-oriented toys. As long as they are safe materials for chewing then you can sub in other toys. Rats will play with just about anything so figure out what yours are into! Cat toys are good options, parrot enrichment toys to stimulate their brain activity, rat, rabbit, and most other small pet toys will do. You can also make your own DIY toys by researching some tutorials. You may also take them along with you in a sweater pocket or bonding pouch so they can recognize your scent as a safe and familiar place over time. Lastly, once you and your rat(s) have gained enough trust you may move onto giving them free roam time. Give them a dedicated space to play (this place can change occasionally as well) freely with toys and enrichment. In the beginning of each new area they will not go far or explore much as most might be scared of the new surroundings but the more they frequent these areas during free roam time they will explore more.

You should spend at least an hour a day, ideally more, with your rat(s) either free-roaming or spending some time together.

ADOPTION BAGS

We offer two bags to go home with adopters. They are just to help provide some of the basics to your rats on their first few nights home. There will also be a portion of the babies used hemp bedding for you to sprinkle in the cage for scent to help their adjustment or toss, your choice.

Regular adoption bag

Price: \$0

This bag will come regardless unless you have chosen the deluxe option. It comes with a ¼ cup portion of their current food, 2 applewood chew sticks, a little bag of treats for you and lastly, a mock birth certificate and receipt.

Deluxe adoption bag

Price: \$25

This bag can be requested but we will reach out to you as well to confirm. It comes with a ¼ cup portion of their current food, a ¼ cup of assorted treats and protein (small dog food, mealworms, sunflower seeds), 2 applewood chew sticks, 1 hammock, 1 microfibre blanket, 1 3-tier hanging lava block, 1 rattan ball and/or pinecone chew, 1 small carrot shaped chew, a little bag of treats for you and lastly, a mock birth certificate and receipt.

TIPS FOR NEW OWNERS

FEEDING YOUR RATS

FEEDING SUGGESTIONS

You may make your own decisions regarding your rat(s) diet but this is just what we have used, currently use and what we have heard from others. We personally use the shunamite diet within our rattery currently and we will leave a brief outline to make your own mix but, again i cannot stress enough, you should do your own research in addition to this as you will have more well-rounded knowledge on the subject matter. The foods we have used or have heard of are;

- Oxbow Young Rat & Mouse Food
- Oxbow Adult Rat & Mouse Food
- Mazuri Rodent Blocks
- Shunamite Diet

The Shunamite Diet is, as a brief summary, is a homemade mix and/or diet that helps to encourage natural foraging behaviour and diet of rats. Should you decide to do this, take your time finding the right balance and ingredients; also keep in mind that your rat(s) may have food preferences and your mix may change a few times when first starting out. Some things also may change depending on the age of your rats for their protein, etc. as well as watching out for any possible deficiencies so that you can correct your mix right away to be more well-balanced.

Shunamite Diet

- 50-60% Base mix
- 20-25% Processed grains
- 5-10% Protein
- 5-10% Herbs, fruits, and veggies
- 5% Seeds

It is ideal to choose a mug or measuring cup and label it as equal to a percentage. Example: 1 cup = 10% and you would put 5-6 of those cups of base food into your mixing bin to start, then go down the list.

In addition to this you should feed your rats a variety of fresh foods such as fruits, vegetables, eggs (even your leftovers!). Always be sure to do a quick google search if it is safe for your rats before feeding. For example, mangos are an amazing treat for rats ... but only females. In males prolonged feeding of mango can potentially cause future urinary and kidney issues. So as much as most foods are acceptable, rats cannot throw up and therefore you as a pet parent should be double checking what is safe for consumption and what isn't for your specific gender.