

Privacy Policy/ Media and Photo Release

Effective date: 10/8/2025 Contact: Roxanne (330)942-3189 <u>spirituallyelevate@gmail.com</u> spirituallyelevate@facebook

1.Privacy Policy

At Spiritually Elevate your privacy and trust are very important. This policy explains how we collect, use, and protect your personal information before, during and after your session.

Information we collect

We may collect the following information from you.

- Name, phone number, and email address
- Appointment history and payment information if applicable.
- Personal details that you choose to share related to your physical, emotional, and spiritual well-being.
- Life experiences, goals, or areas of concern you wish to work on during a session
- Testimonials, reviews, or photos (with your consent)

How we use this information

Your information is used to

• Provide personalized reiki and energy healing services, instruction, and (or) attunements.

- Communication regarding appointments, updates, or follow-ups
- Maintain accurate client records
- Improve our offerings and client experience
- Share reviews, testimonials, or photos for promotional purposes (only with consent)

Confidentiality

All personal and session information that you share is **strictly confidential** and will never be disclosed without your permission; except as required by law. Your trust and emotional safety are our top priorities

Information Storage & Protection

Client records are stored securely in password – protected and/ or encrypted systems accessible only by authorized personnel of Spiritually Elevate LLC.

Access or changes to your information

You may request to review, correct, or delete your personal information at any time by contacting us at spirituallyelevate@gmail.com.

2.Media, testimonial, and photo release

By signing below, you grant Spiritually Elevate, LLC.permission to use your testimonials, reviews, and images (photos or videos) for marketing and educational purposes.

Consent for use

I authorize Spiritually Elevate, LLC. to use:

- Written or verbal testimonials
- Photographs or videos taken during or after session
- Reviews or feedback I provide voluntarily

These materials may be used for

- Spiritually Elevate, LLC website
- Social media pages (e.g.,Facebook, instagram)
- Online or printed marketing material
- Educational presentation or workshop
- For text and email marketing

Compensation

I understand that I will not receive financial compensation for the use of my image, testimonial, or likeness. All content will be used respectfully and in alignment with the healing and spiritual mission of Spiritually Elevate, LLC.

Ownership and edits

I agree that Spiritually Elevate, LLC. retains the right to edit, crop, or modify materials for marketing use, while maintaining their integrity and respectful representation.

Duration and revocation

This consent remains in affect indefinately, unless revoked in writing. You may withdraw your consent at any time by sending written notice to spirituallyelevate@gmail.com. Revocation will not apply to materials already published.

3.SMS Communication Terms & consent

By providing your phone number to Spiritually Elevate, LLC., you consent to receive text (SMS) messages related to your appointments, wellness updates, and occasional promotions.

Purpose of SMS Messages

- Appointment confirmations, reminders, and rescheduling updates.
- Important session or business updates
- Optional wellness tips, inspirational messages, or promotional offers
- Direct responses to your inquiries

Message frequency

Message frequency will vary but typically includes only a few texts per month. Standard message and data rates may apply depending on your carrier,

Opting out

You may opt out of SMS messages at any time by replying "STOP" to any message or contacting us at spirituallyelevate@gmail.com. After opting out, you may still receive necessary appointment or billing communications.

Privacy

Your phone number and message content will never be sold, shared, or used for unrelated purposes. All text communications are treated as confidential and use solely for business related updates.

Consent

By signing below, and/or engaging with Spiritually Elevate, LLC., you confirm that you are the authorized user of the provided phone number and consent to receive messages as described above.

4.Client acknowledgement & signature

By signing below, I acknowledge that I have read and understood this Privacy Policy and Media Release.

I consent to the collection, storage, and use of my information as described above.

Client name:	
Signature:	
Date:	
Parent/ guardian signature (if under 18):	