



Top Quality Surfaces, Inc.
3071 N Orange Blossom Trail
Orlando, FL 32804
(407) 930-1919
www.tqsfl.com

CARE AND MAINTENANCE GUIDE

Thank you for purchasing our Sonno Surfaces!

Sonno Surfaces are tough, nonporous, chemical resistant, high-performance surfaces that elevate residential kitchen aesthetics with the natural beauty of quartz and make cleaning quick and easy. More frequent and prompt cleaning is recommended.

Daily Cleaning:

Always use water and non-abrasive cloth when cleaning to avoid dulling your surfaces and to keep Sonno Surfaces retain their radiant, lustrous appearance for many years. For daily cleaning, simply wipe down your countertop with a damp cloth/damp paper towel and if necessary, a small amount of non-bleach, non-abrasive cleanser.

Clean up Spills Right Away - before they can dry

Even though Sonno Surfaces resists permanent staining when exposed to liquids (such as wine, vinegar, tea, lemon juice and soda) or fruits and vegetables, you'll want to wipe up food and spills as soon as possible.

For stubborn or dried spills, use a non-abrasive cleaning pad such as a white 3M Scotch-Brite scrub pad coupled with Formula 409 Glass & Surface Cleaner or a comparable cleaning product.

Removing Cooking Grease

When grease from cooking is an issue, use Greased Lightning, or a comparable degreasing product, to help loosen and remove the grease from the surface. Follow the cleaner manufacturer's instructions for use.

Dealing with more difficult spills and Materials



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Materials that harden as they dry (such as gum, food, grease, nail polish or paint) are especially tenacious. Remove these gently scraping away the excess with a plastic putty knife.

Cutting Boards and Trivets

Sonno Surfaces is heat and scratch-resistant, but not heat and scratch-proof. Use trivets or pads with hot skillets, roasting pans or any hot recipients or objects, and always use a cutting board. Never chop or slice food directly on your countertops

WHAT NOT TO USE

No wax or polish necessary

Sonno Surfaces does not require sealants or waxes. Sonno Surfaces keeps its lustrous gloss and ultra-smooth surface without polishing or applying sealant. If any of the substances mentioned below come into contact with Sonno Surfaces, rinse the exposed surface immediately and thoroughly with water.

Use Caution with Bleach

Casual exposure to diluted bleach will not damage Sonno Surfaces. Avoid using cleaners that contain high concentrations of bleach. Always follow the cleaner manufacturer's use instructions and exercise proper care when handling and storing any cleaning products

Avoid High-PH Cleaner

Do not expose any Sonno surfaces to abrasive, strong alkaline, acid, free radicals, oxidizers or cleaning agents of the like (whether high, neutral or low pH) such as regular Comet, Ajax, oven cleaners and concentrated bleach. Those cleaners chemicals can damage Sonno surfaces.

Permanent Markers

Keep permanent markers and inks away from your countertops. Should these agents come into contact with the surface, clean first outlines above in daily cleaning. If the



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stain persists, moisten a cloth with Goo Gone, or a comparable product, and rub it into the stain. Rinse thoroughly with warm water to remove any cleaner residue

Keep solvents and powerful chemicals off the counter

Do not allow Sonno Surfaces to get in contact with strong chemicals and solvents, including but not limited to drain cleaners, paint removers, furniture strippers or similar products containing hydrofluoric acid, trichloroethane, methylene chloride or any product with very high or very low pH. Keep nail polish remover, bleach, bluing, permanent markers or inks, and oil soaps away from your Sonno Surfaces countertop. Avoid etch or discolor Sonno surfaces.

Note:

Some extra tips we recommend to make more efficient clean:

1. **Daily cleaning:** Mild soap with water or rubbing alcohol and water solution
2. **Oils:** Mild soap with water or dishwashing liquid or rubbing alcohol
3. **Cosmetics (Shampoo, creams, makeup):** Mild soap with water or rubbing alcohol or hydrogen peroxide max 30% then rinse and wipe with water
4. **Metal (Kitchen tools, Metal pots and Knife marks):** a white latex eraser, rub the eraser on the affected area (not too heavy), once the stain is gone, clean the surface with one of the daily cleaning solutions as recommended.
5. **Based markers:** rubbing alcohol to the stain to remove it.
6. **Food coloring:** Mild soap and water or rubbing alcohol and water solution. Another way is soaking a cloth with 50% bleach concentration then leaving it on top of stains for 10 mins.
7. **Hard water:** Cleaning vinegar
8. **Silicone:** Rubbing alcohol or DAP silicone remover.