



Terms of Business for Services Effective 1st April 2023

1. The Client is solely responsible for any and all harm or damage caused by their dog while it is under the care of Dinky's Dogs and agrees to indemnify Dinky's Dogs in full against any liability arising from such harm or damage to third parties.
2. The Client agrees that, in admitting their dog, Dinky's Dogs has relied on the Client's representation that their dog is in good health and has not harmed or shown aggression or threatening behaviour toward any person or any other dog.
3. All dogs will be subject to an initial assessment by Dinky's Dogs staff prior to using our Services. Dinky's Dogs reserves the right to refuse admission to any dog deemed in their absolute discretion to be, or have the potential to be, dangerous or disruptive.
4. The Client agrees to notify Dinky's Dogs immediately of any unwelcome, aggressive, reactive, or dangerous behaviour of their dog that has potential to cause harm to any other dog or individual.
5. Dinky's Dogs offer services where dogs co-mingle in groups and the Client accepts that during the course of normal dog play their dog may sustain injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision.
6. Dinky's Dogs will only let dogs off the lead once an 'off the lead consent form' has been signed and will remain at the discretion of Dinky's Dogs staff.

All dogs when in the care of Dinky's Dogs will wear a tracking device which will be provided by Dinky's Dogs at no additional cost.

(please sign at bottom of the page)

7. The Client is responsible for the full cost of treatment of any injuries or illness that their dog receives while under the care of Dinky's Dogs, together with any associated costs e.g., call-out charges. The Client authorises the staff of Dinky's Dogs to seek such veterinary advice and/or treatment as they deem necessary; where possible this will be carried out by the Client's usual/preferred Vet, but this cannot be guaranteed (e.g. in an emergency) and the Client accepts that the staff of Dinky's Dogs may at their discretion use any registered Vet. The Client agrees to pay all such costs immediately upon pick-up of their dog, or by agreement with the proprietor.
8. Dinky's Dogs reserves the right to refuse admission if the Client fails to provide adequate proof of vaccinations, or the vaccinations are found to be expired or otherwise incomplete. (Sending a photo of the vaccination card to Dinky's Dogs will act as proof)
9. Bitches may attend Dinky's Dogs depending on their behaviour and/or we have on their pack walk. Judgement will be made on the occasion. Dinky's Dogs refuse to walk pregnant bitches.

10. The Client accepts that even though their dog is vaccinated there is a chance that their dog can still contract Kennel Cough. The Client agrees that they will not hold Dinky's Dogs responsible if their dog contracts Kennel Cough while attending.

11. The Client agrees to take any necessary measures or precautions to ensure that their dog is continuously free of contagious, infectious, or otherwise communicable diseases. The Client further agrees to notify Dinky's Dogs immediately of any infectious and/or contagious disease or conditions their dog has been exposed to or is affected by. Such diseases and conditions include, but are not limited to: Distemper, Hepatitis, Kennel Cough (Bordetella), Parvovirus, Corona virus, worms, Lyme disease, Fleas, Pregnancy, Infectious Skin Diseases and Intestinal Parasites. Dinky's Dogs reserves the right to refuse admission until satisfied that the condition is resolved.

12. The Client consents to their dog being photographed, videotaped, and/or used in any media or advertising by Dinky's Dogs without prior approval. All such media remain the property of Dinky's Dogs.

13. The Client agrees that Dinky's Dogs is not responsible for any lost, stolen, or damaged leads, collars, tags, clothing or any other item left with their dog.

14. The Client agrees to notify Dinky's Dogs of any changes to any walks. Dinky's Dogs expects at least 24hrs notice prior to any routine change, otherwise the charge will remain.

15. The Client agrees to ensure their dog has not eaten in the hour before picking up by Dinky's Dogs to ensure sufficient time for their food to be digested.

16. In the event of adverse weather such as extreme heat or heavy snow and ice, it is Dinky's Dogs responsibility to advise the Client that a home visit will be made in replacement of the dog walk. This is to ensure the safety of your pet and also the staff wellbeing of Dinky's Dogs.

I agree to an off the lead walk for my dog/s in sensible areas.

Name:

Signed:

Dated:

I agree for Dinky's Dogs & Services to hold my house key.

Name:

Signed:

Dated:

I agree that my pet has been fully vaccinated and will provide evidence of the vaccinations.

Name:

Signed:

Dated:

I agree data stored by Dinky's Dogs will be kept only by us and not shared with any other parties. If you wish to cease using our services, then your private information will be destroyed.

Name:

Signed:

Dated:

Please provide any additional information regarding your pet, for example aggressive behaviour, reactivity etc.