

The Music & More Store Policies:

- Repaired instruments not picked up after 90 days will become the property of The Harmony House.
- Orders not picked up after 30 days will be placed in inventory and made available for purchase.
- Special Orders require payment upfront. This will include charges for shipping and handling.
- We only accept Visa, MasterCard, Discover and cash. We no longer accept American Express and checks.
- Credits are applied to the next event or subsequent months' tuition when a student event (recital) is cancelled.
- Returns must be made within 45 days of purchase, unused and in the original packaging. All returns must be made with the original receipt.
- Music books may be exchanged for the appropriate resource if in perfect condition. No book returns.
- All sales final on musical instruments. Rental instruments may be returned per the rental agreement.
- Repair/replacement of strings requires the purchase of strings plus the cost of labor.
- Parents are responsible for their children. Please watch your children.