

## Lemon Law Guide Sheet/Questionnaire

### QUESTIONNAIRE:

Make, Model and Year of Vehicle: \_\_\_\_\_  
Is it a purchase or lease? \_\_\_\_\_  
Date when obtained: \_\_\_\_\_  
Was vehicle new when obtained? \_\_\_\_\_  
New Cost of Vehicle/ Lease \_\_\_\_\_  
Number of payments made. \_\_\_\_\_  
Dollars amount of each payment. \_\_\_\_\_  
Mileage upon first repair attempt. \_\_\_\_\_  
Mileage upon third repair attempt. \_\_\_\_\_  
Current mileage \_\_\_\_\_  
Vehicle Identification Number \_\_\_\_\_  
Insurance Carrier & Policy Number \_\_\_\_\_

### CHECK LIST:

What is the defective condition(s)?

\_\_\_\_\_

Is it covered by the manufacturer's warranty?

\_\_\_\_\_

How does it "substantially impair the use, value or safety of the vehicle"? How?

\_\_\_\_\_

When was the condition first reported to the manufacturer? (within the first 18 months or 24k miles)?

\_\_\_\_\_

Has the manufacturer tried to repair the vehicle three times (give dates)?

\_\_\_\_\_

How many days has it been out of service for repair (30)?

\_\_\_\_\_

Have notified the manufacturer for final repair by registered, express or certified mail, return receipt requested?

\_\_\_\_\_

Would you prefer a refund or replacement vehicle?

\_\_\_\_\_

What name(s) appear on vehicle title?

\_\_\_\_\_

Is vehicle titled to a business?

\_\_\_\_\_

What type of transmission does it have (Automatic)?

\_\_\_\_\_

BABUN & TORRES, PA d/b/a  
**MIAMILEGALHELP.COM**

Which dealer was the selling dealer (Give city and state)?

---

Which dealer was the servicing dealer (Give city and state)?

---

Has the vehicle been in an accident or had body damage (if yes give date of accident and describe damage)?

---

What is lienholder/leasing company's information (name, address, city, state, zip, phone number and account number)?

---

**Evidence to obtain.**

Work order copies.

Correspondence with manufacturer/dealer.

Sales or retail installment agreement or Lease Agreement (if applicable).

Acquisition related expense receipts (window tinting, extended warranty, etc.)

Repair related expense receipts. (towing, repair, rental car, expenses, etc.)

Regular maintenance receipts.

Log of telephone contacts. (time, day, date, and whom spoken to)

**FACTORS:**

registered, express, or certified mail, return receipt requested of vehicle repair need.

refund or replacement vehicle (subject to discount for use).

action must be initiated/filed within six months of lemon law period expiration.

Division of Consumer Services, 1-800-321-5366 or (904) 488-2221.

Office of the Attorney General  
Lemon Law Research Unit  
The Capitol  
Tallahassee, Florida 32399-1050

BBB Auto Line  
4200 Wilson Blvd., Suite 800  
Arlington, Va. 22203-1838  
(800) 955-5100

**BABUN & TORRES, P.A., MIAMILEGALHELP.COM**  
13831 SW 59<sup>th</sup> Street, Unit 101  
Miami, Florida 33183  
T: (305) 387-7725/ F: (305) 271-8894  
Email: babuntorrespa@msn.com