



BY PETROKİMYA

INTEGRATED MANAGEMENT SYSTEMS POLICY

As BY PETROKİMYA, we adopt an approach that aims for excellence in our business and strives to maximize customer satisfaction. The quality policy outlined below reflects the core values and objectives of our company:

1. Customer Satisfaction: We work to understand the expectations of our customers, to meet their needs and to ensure customer satisfaction continuously. We consider customer feedback and offer fast and effective solutions.
2. High Quality Standards: We offer our products and services with the highest quality standards in accordance with ISO 9001 standards. We work with the principle of continuous improvement and continuity, we constantly monitor and evaluate our quality performance.
3. Environmental Responsibility: We strive to minimize our environmental impacts and fulfill our environmental responsibilities for a sustainable future in accordance with ISO 14001 standards. We use resources efficiently, reduce our waste and constantly review our environmental impacts.
4. Occupational Health and Safety: We keep the health and safety of our employees at the highest level. We develop occupational health and safety policies and procedures, evaluate risks and take preventive measures in accordance with ISO 45001 standards. We attach importance to the training and awareness of our employees.
5. Information Security: We create information security policies and procedures in accordance with ISO 27001 standards. We protect our information assets, prevent unauthorized access and continuously increase information security awareness.
6. Continuous Improvement: We adopt a culture of continuous improvement and constantly review our business processes and performance. We encourage the participation of our employees, seek innovative solutions and provide resources for continuous improvement.
7. We constantly strive to work in accordance with our integrated management system quality policy and to ensure that all our employees adopt this policy. In order to achieve our quality targets, we fulfill the requirements of our quality policy and continuously improve our quality management system.

We are committed to developing and maintaining an integrated management system in accordance with ISO 9001, ISO 14001, ISO 45001 and ISO 27001 standards.

General Manager