Wedding Pet Attendant Terms of Service The Pawfect Plus One, LLC

1. <u>Scope of Services</u>

The Pawfect Plus One, LLC agrees to provide the following services:

- Transportation of pet(s) to and from venue (if applicable).
- Supervision and care of pet(s) during the event.
- Assistance with pet(s) participation in ceremony (e.g., walking down the aisle, photos).
- Potty breaks, feeding, and hydration as needed.
- Other (Specify): _____

2. Transportation of Pets

If transportation of pet(s) is included in the services, The Pawfect Plus One, LLC agrees to safely transport pet(s) using appropriate restraint methods (seat belts, crates, or harnesses as applicable). Client is responsible for providing any necessary travel accessories (such as travel crates, harnesses, or booster seats). While all reasonable precautions will be taken, The Pawfect Plus One, LLC is not liable for accidents, delays, or events beyond reasonable control during transportation. Mileage fees and chauffeur services, if applicable, will be billed as outlined in the Service Package & Fees section.

3. Collaboration with Vendors

The Pawfect Plus One, LLC will work collaboratively with the couple's photographer and event planner/day-of coordinator to ensure smooth integration of pet(s) into the wedding day. This includes coordinating timing, photo opportunities, and handling logistics as needed.

4. Client Responsibilities

Client agrees to:

- Provide all necessary supplies (leash, harness, outfit/accessories, food, etc.).
- Ensure pet(s) are properly groomed and event-ready.
- Inform The Pawfect Plus One, LLC of any behavioral issues or special instructions.
- Designate a responsible party for emergency decisions if the client is unavailable.
- Represent that pet(s) are current on vaccinations, free from contagious conditions, and safe around people and other animals.

5. Payment, Processing Fee & Cancellation Policy

All payments are securely processed through Stripe. A 3% processing fee applies to all credit/debit card or digital payments and is non-refundable.

- Deposit is required to secure booking and is non-refundable.
- Final payment due no later than 14 days prior to the event.
- Cancellations 30+ days before event: refund of all payments minus deposit.
- Cancellations 14–30 days before event: 50% refund minus deposit.
- Cancellations less than 14 days before event: no refund.
- Rescheduling is subject to availability and may incur additional fees.
- Overtime is billed at \$100 per hour in 30-minute increments.

6. <u>Liability & Indemnification</u>

The Pawfect Plus One, LLC provides responsible pet care but is not liable for unforeseen incidents, illness, or injury beyond reasonable control. Client accepts the risks of pet participation in events and agrees to hold harmless The Pawfect Plus One, LLC, its owners, and staff from any claims or liabilities.

7. <u>Emergency Veterinary Care</u>

In the event of a medical emergency:

- Service Provider will make reasonable efforts to contact the Client or designated emergency contact.
- If neither can be reached, Service Provider is authorized to obtain veterinary care at the nearest available facility.
- Client is responsible for all veterinary costs incurred.

8. Client Content and Media

- **8.1** <u>Content Submission</u>. Client may provide The Pawfect Plus One, LLC with photographs, videos, reviews, or other content related to services ("Client Content").
- **8.2** <u>License</u>. By submitting or sharing Client Content, Client grants The Pawfect Plus One, LLC a non-exclusive, royalty-free, worldwide license to use, reproduce, publish, and distribute such content for promotional and marketing purposes (including social media, website, and advertising), unless Client expressly declines in writing.
- **Release.** If Client Content includes Client's name, voice, image, likeness, or pet(s), Client releases The Pawfect Plus One, LLC from any claim or liability relating to its use in accordance with this Agreement.

Wedding Pet Attendant Terms of Service The Pawfect Plus One, LLC

- **8.4** Ownership. Client represents and warrants that they own or have permission to share Client Content and that such content does not violate any third-party rights or applicable law.
- **Removal.** The Pawfect Plus One, LLC reserves the right to remove Client Content at its discretion and is not responsible for storing or backing up such content.

9. Photographer Content Release

Client agrees to provide The Pawfect Plus One, LLC access to professional photographs where pet(s) are included. Client further authorizes The Pawfect Plus One, LLC to contact the photographer directly, if needed, to request access to photos for promotional use. Client understands that such photos may be used on The Pawfect Plus One, LLC website, social media platforms, or marketing materials, in accordance with the Media Release terms.

10. <u>Limitation of Liability</u>

- 10.1 <u>Exclusion of Damages</u>. To the maximum extent permitted by law, The Pawfect Plus One, LLC shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to travel expenses, business losses, loss of profit, revenue, or goodwill, arising out of or relating to the use of our services.
- 10.2 Third-Party Conduct. The Pawfect Plus One, LLC is not responsible or liable for the actions of third parties, including but not limited to venues, vendors, contractors, or guests. Client agrees to release The Pawfect Plus One, LLC from any claims, damages, or disputes resulting from the acts or omissions of any third party not employed by The Pawfect Plus One, LLC.
- 10.3 <u>Client Compliance</u>. The Pawfect Plus One, LLC is not responsible for consequences arising from Client's or third parties' failure to comply with applicable laws or event regulations.

11. Force Majeure

Neither Party shall be liable or deemed in default for failure to perform any obligation under this Agreement if such failure results from causes beyond reasonable control, including but not limited to acts of God, natural disasters, severe weather, illness, accidents, government restrictions, or other emergencies. In such cases, reasonable efforts will be made to reschedule services.

12. Substitute Handler

In the event the contracted representative of The Pawfect Plus One, LLC is unable to attend due to unforeseen circumstances, The Pawfect Plus One, LLC reserves the right to assign a qualified substitute handler to perform the contracted services.

Wedding Pet Attendant Terms of Service The Pawfect Plus One, LLC

13. Attorney's Fees and Collection Costs

In the event of a dispute regarding payment, Client shall be responsible for all reasonable attorney's fees, court costs, and collection expenses incurred by The Pawfect Plus One, LLC in recovering unpaid amounts.

14. Governing Law and Jurisdiction

This Agreement shall be governed by and construed in accordance with the laws of the State of Colorado and applicable U.S. federal law. Any claim or dispute arising under this Agreement shall be brought exclusively in the state or federal courts located in Colorado, and both Parties hereby consent to the jurisdiction of such courts.

15. Severability

If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

16. Entire Agreement

This Agreement, together with these Terms, constitutes the entire understanding between the Parties and supersedes all prior written or oral agreements. No modification is valid unless made in writing and signed by both Parties.