



SUDS Tip Sheet: Update to Chore Eligibility Questions


Overview


- Chore services require the completion of chore-specific eligibility questions that are currently found in the In-Home Eligibility Assessment in SUDS.
- Chore eligibility must be determined before services can be provided.
- The chore eligibility questions are being updated for clarity and to better align with the chore service definition found within the [SUA Policy and Procedure](#).
- The current Chore question in SUDS reads, “Can the client perform chore activities without help?” with “yes” and “no” as response options. To be eligible, a client must respond “no,” indicating they *cannot* do chores without help. This phrasing was counterintuitive, with “no” meaning the client is eligible for services. The new question asks, “Do you need help performing this chore?” To be eligible, a client must respond “yes,” meaning they are eligible for the service.
- The updated questions will be found on the new paper Chore Assessment Form, which providers must begin using on July 1, 2025.
- In SUDS, the updated chore eligibility questions will move to the Client record page under the section, “Chore Eligibility” instead of being in the In-Home Eligibility Assessment module. The questions will match the paper Chore Assessment form.
- After July 1, 2025, the In-Home Eligibility Assessment will no longer exist in SUDS.


Chore Eligibility Comparison


Current Chore Questions in SUDS	Revised Chore Questions in SUDS (matches paper assessment form)
N/A	<p>Chore Service(s) being requested: [Add client's response]</p> <p>Note: Clients may request more than one chore. When updating a client record with an existing entry, do not remove the original entry. Enter the additional chore, separating entries with a comma or semicolon.</p>
<p>Can the client perform chore activities without help?</p> <p><input type="checkbox"/> Yes (Not eligible)</p> <p><input type="checkbox"/> No (Eligible)</p> <p><input type="checkbox"/> Client Refused</p> <p><input type="checkbox"/> Client Doesn't Know</p> <p><input type="checkbox"/> Not Collected</p>	<p>Do you need help performing this chore?</p> <p><input type="checkbox"/> Yes (Eligible)</p> <p><input type="checkbox"/> No (Not Eligible)</p>
Comment on the client's inability to perform chore services:	Please share the reason(s) you need help with this chore: [Add client's response]

In SUDS, the new Chore questions will be on the Client Record page under a new section called Chore Eligibility.

 Chore Eligibility

Chore Service(s) Requested 

Do you need help performing this chore? 

Reason(s) needs help with chore 

You will only need to complete these questions if the client seeks Chore services. Otherwise, they may be left blank.

If you attempt to record Chore service units on a client who does not meet chore eligibility in SUDS, the service unit will not be accepted, and you will receive a system error.

What's Next?

The new Chore Assessment form and associated questions in SUDS will go into effect starting July 1, 2025. To prepare for this, the SUDS Data Team will update the records of all Chore clients with a “no” and change it to “yes.” Please work with your regional administrators to ensure you have the new Chore Assessment Form.

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