



Health Information Privacy Statement

Accessing and correcting my health information

As per Rules 6 and 7 of the Health Information Privacy Code 2020:

I have the right to request a copy of my health information (I may be required to provide proof of my identity). If I request a second copy of that information within 12 months, I may have to pay an administration fee.

I can ask for health information about me to be corrected. If my healthcare provider chooses not to change that information, I can have this noted on my file.

Visiting another GP

I can visit another general practice or change to a new general practice at any time. If I visit another practice as a casual patient, I may pay a higher fee for that visit. Notes from the visit may be sent to my enrolled GP. I can only be enrolled with one general practice at a time.

Patient Enrolment Information

The information I have provided on the Practice Enrolment Form will be:

- held by the practice
- used by the Ministry of Health to give me a National Health Index (NHI) number, or update any changes
- sent to the PHO and Ministry of Health to obtain subsidized funding on my behalf
- used to determine eligibility to receive publicly funded services. Information may be compared with other government agencies but only when permitted under the Privacy Act.

Health Information

Members of my health team may:

- add to my health record during any services provided to me and use that information to provide appropriate care
- share relevant health information to other health professionals who are directly involved in my care
- collect and receive health information from other health professionals or third parties for the purposes of maintaining an accurate record and providing appropriate care

Audit

In the case of financial audits, my health information may be reviewed by an auditor for checking a financial claim made by the practice, but only according to the terms and conditions of section 22G of the Health Act (or any subsequent applicable Act). I may be contacted by the auditor to check that services have been received. If the audit involves checking on health matters, an appropriately qualified health care practitioner will view the health records.

Health Programmes

Health data relevant to a programme in which I am enrolled (e.g. Screening programmes, Immunisation, Diabetes) may be sent to the PHO or the external health agency managing this programme.

Other Uses of Health Information

Health information *which will not include my name but may include my National Health Index Identifier (NHI)* may be used by health agencies such as the District Health Board, Ministry of Health, Health New Zealand | Te Whatu Ora, or PHO for the following purposes, as long as it is not used or published in a way that can identify me:

- health service planning and reporting
- monitoring service quality, and
- payment.

Research

My health information may be used for health research, but only if this has been approved by an Ethics Committee and will not be used or published in a way that can identify me.

***Primary Health Organisations (PHOs)**

PHOs are the organisations through which general practices receive their funding. They also fund and deliver some patient programmes along with or on behalf of practices.

- Up to 31 June 2026: Wellsouth our sole Primary Health Organisation – more information on <https://wellsouth.nz>
- From 1 July 2026 to 31 June 2027: transition from Wellsouth to thePHO
- From 1 July 2027: thePHO our sole Primary Health Organisation – more information on <https://thepho.org.nz>

Except as listed above, I understand that details about my health status or the services I have received will remain confidential within the medical practice unless I give specific consent for this information to be communicated.