



Privacy Policy

1. Introduction Greenspace Industries ("we", "our", or "us") is committed to protecting the privacy of our customers and users. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you interact with our services or visit our website.

2. Information We Collect We may collect the following types of personal information:

- Name, address, phone number, email address
- Billing and payment information
- Service-related data (e.g., bin delivery and pickup information)
- Technical data (e.g., IP address, browser type, device information)

3. How We Use Your Information We use your information to:

- Provide and manage our waste management services
- Communicate with you regarding services, updates, and account issues
- Improve our services and customer experience
- Process payments and send invoices
- Comply with legal obligations

4. Sharing of Information We do not sell your personal information. We may share your information with:

- Service providers who assist us in operating our business (e.g., payment processors, IT support)
- Government authorities when required by law
- Third parties with your explicit consent

5. Data Security We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, disclosure, or loss.

6. Cookies and Tracking Technologies Our website may use cookies and similar technologies to enhance user experience and analyze website usage. You may choose to disable cookies through your browser settings.

7. Your Rights You have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate or incomplete data
- Request deletion of your data, subject to legal obligations
- Opt out of marketing communications

8. Retention We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

9. Third-Party Websites Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites.

10. Changes to This Policy We may update this Privacy Policy from time to time. Changes will be posted on our website with an updated effective date.

11. Contact Us If you have any questions or concerns about this Privacy Policy or how your data is handled, please contact us at operations@greenspaceindustries.com.au.