



Terms and Conditions

1. Introduction Welcome to Greenspace Industries. These Terms and Conditions ("Terms") govern the use of our waste management services, including bin pickup, commercial waste collection, recycling, and other related services ("Services"). By engaging with our services, you agree to comply with and be bound by these Terms.

2. Services Greenspace Industries provides scheduled and on-demand waste management services to residential, commercial, and industrial customers. All services are subject to availability and may vary depending on the location and service agreement.

3. Customer Obligations

- Customers must ensure bins are accessible on the scheduled pickup day.
- Only approved waste types are to be disposed of in the bins provided. Prohibited items include hazardous waste, electronics, and flammable materials unless specifically arranged.
- Customers are responsible for the proper use of bins and ensuring bins are not overloaded or damaged through misuse.

4. Payment Terms

- Services may be invoiced on a one-off, weekly, fortnightly, or monthly basis, depending on the service agreement.
- Payments must be made by the due date stated on the invoice.
- Late payments may incur interest or administrative fees.

5. Cancellations and Changes

- Cancellations or service rescheduling must be requested at least 24 hours in advance.
- Failure to provide timely notice may result in a cancellation fee.
- Long-term contracts may have additional termination terms as stated in the service agreement.

6. Service Area Our services are currently available within specified areas. Greenspace Industries reserves the right to decline services outside our operational boundaries.

7. Liability

- Greenspace Industries is not liable for any damage caused by improper waste disposal by the customer.
- We are not responsible for delays or failures in service due to events beyond our control (e.g., weather, road closures).

8. Indemnity Customers agree to indemnify and hold Greenspace Industries harmless from any claims, damages, or legal actions arising from breach of these Terms or misuse of our services.

9. Privacy Customer data will be handled in accordance with our Privacy Policy. We will never share personal information without consent, except where required by law.

10. Changes to Terms Greenspace Industries reserves the right to amend these Terms at any time. Changes will be communicated via email or posted on our website.

11. Governing Law These Terms are governed by the laws of the State of Victoria, Australia.

Contact Us For questions or concerns, please contact us at operations@greenspaceindustries.com.au.