ACTIVE DIRECTORY ENGINEER

Join our growing team! The Identity and Access Management Team has a number of exciting initiatives in the works. This position focuses on expanding and improving an Active Directory service to provide secure identity infrastructure to serve the UW-Madison campus. Excellent candidates will have a drive to continually learn, enhance their technical skills, and work in a team environment within an exciting department that values problem-solving, communication, innovation, continuous improvement, and collaboration.

JOB SUMMARY:

The University of Wisconsin-Madison's Division of Information Technology (DoIT) is looking for a Technical Integration Engineer to join our dynamic, growing team. DoIT supports teaching and learning at UW-Madison by providing innovative, user-centered, reliable technology solutions. The division is made up of more than 600 employees working together across multiple departments. A job with DoIT means great benefits, meaningful work and a supportive environment that prioritizes family and personal life/work balance.

The Identity and Access Management (IAM) team develops, acquires, and maintains identity and access systems, products, and tools for both UW-Madison and the University of Wisconsin System. This includes designing, planning, developing, operating, and constantly improving our use and implementation of technology. We value strong problem solving skills, a desire to contribute both individually and as part of a team, and an eagerness to learn.

Our team is responsible for technology used for identity management, provisioning access to IT and non-IT services, population management and service eligibility, and the experiences our users have logging into machines and services. We have a number of exciting initiatives in the works so our team is growing.

Your Role:

The work we do is varied and challenging, so you will need the tenacity to take on a variety of projects that benefit students, faculty, and staff at UW-Madison and beyond. As an Active Directory Engineer you will have the opportunity to implement and promote industry best-practices. Additionally, this position will work to expand and improve an Active Directory service to provide secure identity infrastructure to serve the UW-Madison campus.

Who are we looking for?

While knowledge and experience in IAM is a plus, we will teach eager candidates who are willing to learn. Training for this role includes formal coursework, self-study, hands-on projects, and ultimately learning alongside the team. Our team uses a modern agile framework to manage work and priorities and has an emphasis on life/work balance.

Excellent candidates will have a drive to continually learn, enhance their technical skills, and work in a team environment within an exciting department that values problem-solving, communication, innovation, continuous improvement, and collaboration.

RESPONSIBILITIES:

Designs, implements, and maintains infrastructure and/or moderately complex technical integrations across multiple systems, including in-house systems, acquired commercial, and external such as Cloud hosted. Provides day-to-day maintenance and long term assistance to ensure subsystems and infrastructure function together and business needs are met.

- 20% Integrates, identifies, troubleshoots, monitors, and resolves moderately complex, routine, and varied supported services, systems, network, and application problems according to established processes and procedures
- 15% Serves as a point of contact for internal and external stakeholders, identifies needs, provides solution options, and communicates issue updates and resolutions
- 15% Participates in the evaluation of new vendor software releases and impact. Documents and communicates system enhancements or changes
- 10% Assists with the planning and coordination of system resources, upgrades, security, implementations, and integrations
- 20% Configures, maintains, upgrades, develops, and tests IT systems and services in alignment with industry best practices
- 20% Runs, maintains, and operates technical systems and infrastructure

INSTITUTIONAL STATEMENT ON DIVERSITY:

Diversity is a source of strength, creativity, and innovation for UW-Madison. We value the contributions of each person and respect the profound ways their identity, culture, background, experience, status, abilities, and opinion enrich the university community. We commit ourselves to the pursuit of excellence in teaching, research, outreach, and diversity as inextricably linked goals.

The University of Wisconsin-Madison fulfills its public mission by creating a welcoming and inclusive community for people from every background - people who as students, faculty, and staff serve Wisconsin and the world.

For more information on diversity and inclusion on campus, please visit: **Diversity and Inclusion**

EDUCATION:

Preferred Associate's Degree

QUALIFICATIONS:

Required:

- -Experience operating, supporting, or maintaining enterprise level IT Services
- -Experience with at least one scripting language (e.g. Powershell, Python, Bash, Ruby, Perl).
- -Basic understanding of Active Directory or LDAP authentication and administration.
- -Basic familiarity with enterprise directory synchronization tools such as Azure Active Directory Connect, Cisco Directory Synchronization, or others.
- -Experience working with partners to gather business requirements, articulating service capabilities to partners, and representing a technical service.

-Demonstrated ability and interest in learning new technology and tools quickly.

Preferred:

- -Experience migrating users and objects from disparate AD environments to new environments.
- -Knowledge of custom Active Directory schema attributes.
- -Experience administrating Azure Active Directory and single sign-on.
- -Experience working in a higher education IT environment.
- -Experience troubleshooting Microsoft Windows Server roles and features.

COVID-19 CONSIDERATIONS:

UW-Madison continues to follow necessary health and safety protocols to protect our campus from COVID-19. All employees remain subject to the COVID-19 Workplace Safety

Policy: https://policy.wisc.edu/library/UW-5086. Please visit https://covidresponse.wisc.edu for the most up-to-date information.

WORK TYPE:

Full Time: 100%

This position is eligible for any of the following: 100% remote work; partial remote work; or fully onsite. Remote work requires an approved remote work agreement (RWA) agreement. An RWA requires successful candidates to possess their own high-speed internet and phone to perform the work on a university provided computer.

APPOINTMENT TYPE, DURATION:

Ongoing/Renewable

SALARY:

Minimum \$70,100 ANNUAL (12 months)

Depending on Qualifications

Employees in this position can expect to receive benefits such as generous vacation, holidays, and paid time off; competitive insurances and savings accounts; retirement benefits.

ADDITIONAL INFORMATION:

Please note that successful applicants must be authorized to work in the United States without need of employer sponsorship, on or before the effective date of appointment.

HOW TO APPLY:

APPLICATION INSTRUCTIONS:

Please apply at https://jobs.hr.wisc.edu/en-us/job/513918/active-directory-engineer

You will be prompted to upload the following documents: Resume (REQUIRED) Cover letter (REQUIRED)

Please use your cover letter to speak to each of the Required Qualifications for this position (listed above in the Qualifications section). For each Required Qualification, describe your relevant

experience, using specific examples from your work history to illustrate how your experience satisfies the requirement.

DEADLINE: JUN 16 2022 11:55 PM CENTRAL DAYLIGHT TIME