

The University of Rochester Medical Center is made up of many parts, all devoted to providing highly advanced medical care. Our Mission of “Ever Better” means we improve the well-being of patients and communities by delivering innovative, compassionate, patient and family-centered healthcare, enriched by education, science and technology. Our Vision is to cultivate a diverse and inclusive environment that guides and transforms our approaches to healthcare, education, research and community partnerships.

The Department of Psychiatry is in search of a **Clinical Director** to oversee the **CPEP Mobile Crisis Team**. The CPEP Mobile Crisis Team is a psychiatric emergency response team for individuals who are experiencing a mental health crisis. A team of mental health professionals go to the individual or family in their home or community to provide intervention, assessment and stabilization, and connect to services.

The **Clinical Director** for CPEP Mobile Crisis Team is accountable for ensuring that the services provided meet clinical standards for patient access and crisis service delivery, maintaining adequate staffing and infrastructure for a 24/7 operation, and developing and implementing strategic initiatives to further the growth of this service.

Primary responsibilities include:

- Establish staffing plans to provide appropriate clinical team coverage for the community 24/7. Develop protocols for receiving crisis calls, dispatching teams and follow up linkage activities.
- Facilitate staff meetings for the Mobile Crisis Team to ensure communication is delivered and staff is engaged in problem solving and professional development.
- Actively monitor and evaluate clinical productivity against projected targets, making adjustments through appropriate channels as needed.
- Identify opportunities for expanding the types of clinical services to meet community need; evaluate trends in community demand and opportunities for improved access to support those in active crisis who can be safely managed in an outpatient setting. Work with the Division Administrator to develop Business Improvement plans.
- Collaborate with Psychiatric Clinical Risk Management and Quality Improvement Teams to respond to concerns and develop plans to improve quality of service in the clinic.
- Participate in Department of Psychiatry Clinical Leadership meetings and task forces to establish processes that facilitate seamless transitions of care when crisis outreach services are required.
- Cultivate partnerships with the Monroe County Office of Mental Health, Monroe County School Districts and Community Agencies to achieve culturally sensitive, community relevant clinical services that take into account social determinants of health.

Qualifications Include:

- 5 years of related clinical leadership experience in Mental Health and/or Substance Abuse treatment.
- Master’s degree in a Clinical discipline and Qualified Health Professional licensure in NYS (RN, LMSW, LMHC, CASAC)
- Demonstrated ability to be responsive in rapidly evolving, emergent healthcare environments.
- Ability to lead in a positive, goal-directed manner.

Job ID 225238

<http://rochester.edu/working/hr/>

EOE Minorities/Females/Protected Veterans/Disabled